

# Dual fuel Range

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## User manual

NY58J9850WS

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**SAMSUNG**

**WARNING:** If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or death.

- DO NOT store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS:
  - DO NOT try to light any appliance.
  - DO NOT touch any electrical switch.
  - DO NOT use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

## Anti-tip device

**⚠ WARNING:** To reduce the risk of tipping the range, the range must be secured by a properly installed Anti-Tip device. **AFTER THE RANGE HAS BEEN INSTALLED, CONFIRM THAT THE ANTI-TIP DEVICE HAS BEEN PROPERLY INSTALLED AND VERIFY THAT THE ANTI-TIP DEVICE IS PROPERLY ENGAGED.** Refer to the installation manual for instructions.

- a) If the anti-tip device is not installed, a child or adult can tip the range and be killed.
- b) Verify the anti-tip device has been properly installed and engaged at rear right (or rear left) of the range bottom.
- c) If you move the range and then move it back into place, ensure the anti-tip device is re-engaged at the right or left rear of the range bottom.
- d) Do not operate the range without the anti-tip device in place and engaged.
- e) Failure to do so can result in death or serious burns to children or adults.



## ! WARNING

**Do not step, lean, or sit on the oven door of the range.** You can cause the range to tip, resulting in burns or serious injuries.

Confirm that the Anti-Tip device is installed properly. Then, to verify that the Anti-Tip device is engaged, grasp the top rear edge of the range and carefully attempt to tilt it forward. The Anti-Tip device should prevent the range from tilting forward more than a few inches.

If you pull the range out from the wall for any reason, make sure the anti-tip device is properly engaged when you push the range back against the wall. If it is not, there is a risk of the range tipping over and causing injury if you or a child stand, sit or lean on an open door.

Never completely remove the leveling legs. If you remove the leveling legs, the range will not be secured to the anti-tip device properly.

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## Important safety information

### READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

- All electrical and gas equipment with moving parts can be dangerous. Please read the important safety instructions for this appliance in this manual. The instructions must be followed to minimize the risk of injury, death, or property damage.
- Save this manual. Please Do Not Discard.
- Use this appliance only for its intended purpose as described in this Owner's Manual.

### SYMBOLS USED IN THIS MANUAL

#### **WARNING**

Hazards or unsafe practices that may result in severe personal injury or death.

#### **CAUTION**

Hazards or unsafe practices that may result in electric shock, personal injury, or property damage.

#### **NOTE**

Useful tips and instructions.

These warning icons and symbols are here to prevent injury to you and others. Please follow them explicitly. After reading this section, keep it in a safe place for future reference.

### STATE OF CALIFORNIA PROPOSITION 65 WARNING (US ONLY)

**WARNING :** This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Gas appliances can cause low-level exposure to Proposition 65 listed substances, including but not limited to, benzene, carbon monoxide, formaldehyde and soot, substances resulting from the incomplete combustion of natural gas or LP fuels.

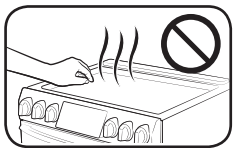
## COMMONWEALTH OF MASSACHUSETTS

- This product must be installed by a licensed plumber or gas fitter qualified or licensed by the State of Massachusetts. When using ball-type gas shut-off valves, you must use the T-handle type. Multiple flexible gas lines must not be connected in series.

## GENERAL SAFETY

### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



- **Do not touch** any part of the range, including but not limited to, oven burners, surface burners, or interior surfaces during or immediately after cooking.
- **Know** the location of the gas shut-off valve and how to shut it off.
- **Make sure** the **anti-tip device** is properly installed on the range. See the installation instructions for more information.
- **Do not let children near** the range. Do not let children go into the range or onto the range. Do not let children play with the range or any part(s) of the range. Do not leave children unattended in an area where the range is in use. For children's safety, we recommend utilizing the control/door lockout feature. Do not leave children alone.
- **Remove** all packaging materials from the range before operating to prevent ignition of these materials. Keep all packaging materials out of children's reach. Properly dispose the packaging materials after the range is unpacked.
- **Do not store** any object of interest to children on the cooktop or backguard of the range. Children climbing on the range to reach items could be killed or seriously injured.
- **Do not operate** the range if the range or any part of the range is damaged, malfunctioning, or missing parts.
- **Do not use** the range as a space heater. Use the range for cooking only.
- **Do not use** oven cleaners or oven liners in or around any part of the oven.

- **Use** only dry pot holders. Pot holders with moisture in them can release steam and cause burns if they come in contact with hot surfaces. Keep pot holders away from open flames when lifting cookware. Never use a towel or bulky cloth in place of a pot holder.
- **Do not use** the range to heat unopened food containers.
- **Do not strike** the oven glass.
- When disposing of the range, **cut off** the power cord and **remove** the door to prevent children and animals from getting trapped.
- **Unplug** or **disconnect** power before servicing.
- **Make sure** all meat and poultry is cooked thoroughly. Meat should always be cooked to an internal temperature of 160 °F (71 °C). Poultry should always be cooked to an internal temperature of 180 °F (82 °C).
- Do not make any attempt to operate the electric ignition oven during an electrical power failure.
- Keep the appliance area clear and free of combustible materials, gasoline, and other flammable vapors and liquids. **Do not** enter the oven.
- **Teach** children not to touch or play with the controls or any part of the range. We recommend you utilize the control / door lockout feature to reduce the risk of mis-use by children.

## FIRE SAFETY

### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



- **Do not store, place, or use** flammable or combustible materials such as paper, plastic, pot holders, linens, curtains, gasoline or other flammable vapors or liquids near the range.
- **Do not wear** loose fitting or hanging garments while using the range.
- To avoid grease buildup, **regularly clean** the vents and cavity.
- **Do not let** pot holders or other flammable materials touch a heating element. Do not use a towel or other bulky cloths in place of a pot holder.

## Important safety information

- Do not use water on a grease fire. To put out a grease fire, turn off the heat source and smother the fire with a tight-fitting lid or use a multipurpose dry chemical or foam-type fire extinguisher.
- If a grease fire should occur in the oven, **turn off the oven** by pressing the **OFF/CLEAR** button. **Keep** the oven door closed until the fire goes out. If necessary, **use** a multipurpose dry chemical or foam-type **fire extinguisher**.
- **Do not heat** unopened food containers. The buildup of pressure may cause the containers to burst and result in injury.
- **NEVER** use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and overheating of the oven. Do not use the oven for storage. Paper and other flammable items stored in the oven can ignite.
- **Do not** leave items such as paper, cooking utensils or food in the oven when not in use.  
Items stored in an oven can ignite.
- **Do not use** the oven to dry newspapers. If overheated, newspapers can catch on fire.
- **DO NOT TOUCH THE HEATING ELEMENTS OR INTERIOR SURFACES OF THE OVEN.** Heating elements may be hot even though they are dark in color. Interior surfaces of an oven become hot enough to cause burns. During and after use, do not touch or let clothing or other flammable materials contact the heating elements or interior surfaces of the oven until they have had sufficient time to cool. Other surfaces of the appliance may become hot enough to cause burns. Among these surfaces are oven vent openings and surfaces near these openings, the oven door, and the window of the oven door.
- **Do not** put any combustible material or items around the range.

## GAS SAFETY

### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.

If you smell gas:

- **Close the valve** and do not use the range.
- **Do not light** a match, candle, or cigarette.
- **Do not turn on** any gas or electric appliances.
- **Do not touch** any electrical switches or plug a power cord into an outlet.
- **Do not use** any phone in your building.
- **Evacuate** the room, building, or area of all occupants.
- **Immediately call** your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

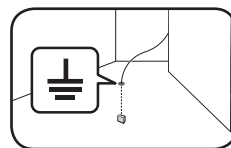
Checking for gas leaks

- Leak testing of the appliance shall be conducted according to the manufacturer's instructions. **Do not use** a flame to check for gas leaks. Use a brush to spread a soapy water mixture around the area you are checking. If there is a gas leak, you will see small bubbles in the soapy water mixture at the leak point.

## ELECTRICAL AND GROUNDING SAFETY

### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



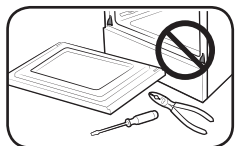
- **Do not remove** the ground prong.
- **Do not use** an adapter or an extension cord.
- **Do not use** a damaged power plug, power cord, or loose power outlet.
- **Do not modify** the power plug, power cord, or power outlet in any way.

- **Do not put** a fuse in a neutral or ground circuit.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid creating a hazard.
- **Do not connect** the ground wire to plastic plumbing lines, gas lines, or hot water pipes.
- This range **must be Earth grounded**. In the event of a malfunction or breakdown, grounding will reduce the risk of electrical shock by providing a path for the electric current. This range is equipped with a cord having a grounding plug. The plug must be firmly plugged into an outlet that is properly installed and grounded in accordance with the local codes and ordinances. If you are unsure whether your electrical outlet is properly grounded, have it checked by a licensed electrician.
- Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
- The range should not be placed on a base.
- Electrical service to the range must conform to local codes. Barring local codes, it should meet the latest ANSI/NFPA No. 70 – Latest Revision (for the U.S.) or the Canadian Electrical Code CSA C22.1 – Latest Revisions.
- It is the personal responsibility of the range owner to provide the correct electrical service for this range.

## INSTALLATION SAFETY

### ▲ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



- Have your range installed and properly grounded by a **qualified installer**, in accordance with the installation instructions. Any adjustment and service should be performed only by qualified gas range installers or service technicians.
- **Do not attempt** to service, modify, or replace your range or any part of your range unless it is specifically recommended in this manual. All other service should be referred to a qualified technician.

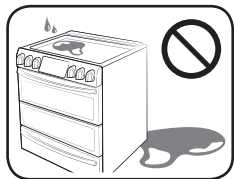
- Always use new flexible connectors when installing a gas appliance. **Do not use** old flexible connectors.
- **Make sure** the anti-tip device is properly installed on the range. See the installation instructions for more information.
- This range is very heavy. During installation, always have two or more people move the range.
- **Remove** all tape and packaging materials. These materials can ignite, causing smoke and/or fire damage.
- **Remove** all accessories from the cooktop, oven, and/or lower drawer. Grates and griddles are heavy. Use caution when handling them.
- **Make sure** no parts came loose during shipping. Do not install in an area exposed to dripping water or outside weather conditions.
- **Make sure** your range is correctly installed and adjusted by a qualified service technician or installer for the type of gas (natural or LP) you will use. For your range to utilize LP gas, the installer must replace the 5 surface burner orifices and 2 oven orifices with the provided LP orifice set, and reverse the GPR adapter. These adjustments must be made by a qualified service technician in accordance with the manufacturer's instructions and all codes and requirements of the authority having jurisdiction. The qualified agency performing this work assumes the gas conversion responsibility.
- Installation of this range must conform with local codes or, in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA.54, latest edition. In Canada, installation must conform with the current Natural Gas Installation Code, CAN/CGA-B149.1, or the current Propane Installation Code, CAN/CGA-B149.2, and with local codes where applicable. This range has been design-certified by ETL according to ANSI Z21.1, latest edition, and Canadian Gas Association according to CAN/CGA-1.1, latest edition.

# Important safety information

## LOCATION SAFETY

### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.

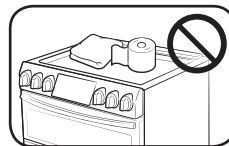


- This range is for indoor, household use only. **Do not install** the range in areas exposed to the weather and/or water.
- **Do not install** the range in a place which is exposed to a strong draft.
- Select a level, well-constructed floor that can support the range's weight. Synthetic flooring, such as linoleum, must withstand 180 °F (82 °C) temperatures without shrinking, warping, or discoloring. **Do not install** the range directly over interior kitchen carpeting unless a sheet of ¼ inch plywood or a similar insulator is placed between the range and carpeting.
- Select a location where a grounded, 3- prong outlet is easily accessible.
- If the range is located near a window, **do not hang** long curtains or paper blinds on that window.
- For the range to ventilate properly, make sure the range's vents are not blocked, and that there is enough clearance at the top, back, sides, and underneath the range. The vents allow the necessary exhaust for the range to operate properly with correct combustion.
- **Make sure** the wall coverings around the range can withstand heat up to 194 °F (90 °C) generated by the range.
- Cabinet storage above the surface of the range should be avoided. If cabinet storage above the range is necessary: allow a minimum clearance of 40 inches (102 cm) between the cooking surface and the bottom of cabinets; or install a range hood that projects horizontally a minimum of 5 inches (12.7 cm) beyond the bottom of the cabinets.
- **Locate** the range out of kitchen traffic paths and drafty locations to prevent poor air circulation.
- If the range is located near a window, **NEVER** hang long curtains or paper blinds on that window. They could blow over the surface burners and ignite, causing a fire hazard.

## COOKTOP SAFETY

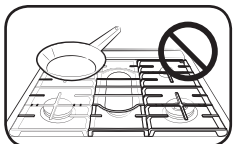
### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



- **Make sure** all burners are off when not in use.
- **Do not use** aluminium foil to line the grates or any part of the cooktop. It may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.
- **Do not leave** burners unattended on medium or high heat settings.
- Before igniting any burner, **make sure** all burner caps are properly in place and all burners are level.
- **Always use** the LITE position when igniting the burners and make sure the burners have ignited. If ignition fails, turn the knob to OFF and wait until the gas has dissipated.
- When you set a burner to simmer, **do not turn** the knob quickly. Make sure the flame stays on.
- **Do not place** any objects other than cookware on the cooktop.
- This cooktop is designed to cook with a wok or wok ring attachment. To flame food, you must have a ventilation hood. When you flame food, the hood must be on.
- Before removing or changing cookware, turn off the burners.
- Remove food and cookware immediately after cooking.
- Before removing any parts of the burner for cleaning, make sure the range is off and completely cool.
- After cleaning the burner spreader, make sure it is completely dry before re-assembling.
- **Make sure** the spark mark on the dual burner spreader is placed beside the electrode when you re-assemble the burner spreader.
- To avoid carbon monoxide poisoning, do not pour water into the cooktop well while cleaning.
- Select cookware that is designed for range top cooking. Use cookware that is large enough to cover the burner grates. Adjust the burner flames so that the flames do not extend beyond the bottom of the cookware.

- To avoid cookware discoloration, deformity, and/or carbon monoxide poisoning, **do not use** cookware that is substantially larger than the grate.
- **Make sure** cookware handles are turned to the side or rear of the cooktop, but not over other surface burners.
- Stand away from the range while frying.
- To warm liquid such as sauces, stir it while warming.
- Always heat frying oils slowly, and watch as they heat. If you are frying foods at high heat, carefully watch during the cooking process. If you are going to use a combination of fats or oils when frying, mix them together before heating.
- Use a deep-fryer thermometer whenever possible. This prevents overheating the fryer beyond the smoking point.
- Use a minimum amount of oil when shallow pan-frying or deep-frying. Avoid cooking unfrozen food or food with excessive amounts of ice.
- Before moving cookware full of fats or oils, make sure it has completely cooled.
- To prevent delayed eruptive boiling, always allow heated liquids to stand at least 20 seconds after you have turned off the burner so that the temperature in the liquid can stabilize. In the event of scalding, follow these first aid instructions:
  1. Immerse the scalded area in cool or lukewarm water for at least 10 minutes.
  2. Do not apply any creams, oils, or lotions.
  3. Cover with a clean, dry cloth.



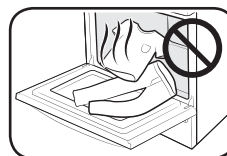
- Place pots in the center of the grate. Do not place a pot larger than 9" in diameter on the rear burners. If you place an oversized pot in the wrong position, it might disrupt necessary air circulation and make the flame on the burner sputter and burn inefficiently.
- **Do not lift** the cooktop. Lifting the cooktop can damage the range and cause the range to malfunction.
- Keep an eye on foods being fried at high or medium high heat settings.
- **Do not wear** loose or hanging garments when using the range. They could ignite and burn you if they touch a surface burner.

- **Never leave** plastic items on the cooktop. Hot air from the vent can melt or ignite plastic items or cause a building up of dangerous pressure in closed plastic containers.
- **Do not place** portable appliances, or any other object other than cookware on the cooktop. Damage or fire could occur if the cooktop is hot.
- **Always make sure** foods being fried are thawed and dried. Moisture of any kind can cause hot fat to bubble up and over the sides of the pan.
- **Always make sure** the controls are OFF and the grates are cool before you remove them to prevent any possibility of burning.
- **Do not put** any combustible material or items around the range.
- **Take care** that your hands do not touch the burners when they are on. Turn off the burners when you change a pan or pot.

## OVEN SAFETY

### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



- **Do not use** the oven for non-cooking purposes such as drying clothes or storage. Use the oven for cooking only.
- **Make sure** the inner portion of the split oven-rack is in the proper position within the outer rack.
- **Make sure** the oven racks are placed on the same level on each side.
- **Do not damage, move, or clean** the door gasket.
- **Do not spray** water on the oven glass while the oven is on or just after you have turned it off.
- **Do not use** aluminium foil or foil liners anywhere in the oven. Do not use aluminium foil or similar material to cover any holes or passages in the oven bottom or to cover an oven rack. It may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.
- Stand away from the oven when opening the oven door.
- Keep the oven free from grease buildup.
- When repositioning the oven racks, **make sure** the oven is completely cool.
- **Only use** cookware that is recommended for use in gas ovens.

## Important safety information

- To avoid damaging the burner control knobs, always bake and/or broil with the oven door closed.
- **Do not broil** meat too close to the burner flame. Trim excess fat from meat before cooking.
- When using cooking or roasting bags in the oven, follow the manufacturer's directions.
- **NEVER cover** any slots, holes, or passages in the oven bottom or cover an entire rack with material such as aluminum foil. Doing so blocks air flow through the oven and may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.
- **Use care** when opening the door. Let hot air or steam escape before you remove food from or put food into the oven.

### WARMING DRAWER SAFETY

#### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



- The warming drawer is designed to keep hot foods at serving temperature. Always start with hot food. Cold or room temperature food cannot be heated, warmed, or cooked in the warming drawer. Bacteria will grow very rapidly in food that is between 40 and 140 °F.
- **Do not use** the drawer for non-cooking purposes such as drying clothes or storage. Use the drawer for warming purposes only.
- **Do not touch** the interior drawer surface or heating element. These surfaces may be hot and could burn you.
- To avoid steam burns, use caution when opening the drawer.
- **Do not use** aluminium foil to line the drawer.
- **Do not use** the drawer in the oven. Do not put the drawer in the oven during a self-cleaning cycle.
- **Do not leave** containers of fat drippings in or near the drawer.
- **Use care** when opening the drawer. Open the drawer a crack and let hot air or steam escape before removing or replacing food. Hot air or steam which escapes can cause burns to hands, face, and/or eyes.

- **Do not use** the drawer to dry newspapers. If overheated, newspapers can catch on fire.
- **Do not use** aluminum foil to line the drawer. Foil is an excellent heat insulator and will trap heat beneath it. This will upset the performance of the drawer and it could damage the interior finish.
- **Do not leave** paper products, plastics, canned food, or combustible materials in the drawer.
- **Never leave** jars or cans of fat drippings in or near the drawer.
- **Do not warm** food in the drawer for more than three hours.

### SELF-CLEANING OVEN SAFETY

#### ⚠ WARNING

To reduce the risk of fire, electric shock, personal injuries, and/or death, observe the following precautions.



- The self-cleaning feature operates the oven at temperatures high enough to burn away food soils in the oven. The range is extremely hot during a self-cleaning cycle. **Do not touch** any surfaces of the range during a self-cleaning cycle.
- Keep children away from the oven during a self-cleaning cycle.
- Accessible parts may become hot during use.
- Before starting a self-cleaning cycle, **remove** all racks, cookware, and utensils from the oven. Only porcelain-coated oven racks may be left in the oven.
- Before starting a self-cleaning cycle, wipe grease and food soils from the oven.
- **Do not self-clean** with the lower/warming drawer placed in the oven.
- When opening the door after a self-cleaning cycle, stand away from the oven.
- If the self-cleaning cycle malfunctions, turn off the oven, disconnect the power supply, and contact a qualified service technician.
- **Never keep** pet birds in the kitchen. Birds are extremely sensitive to the fumes released during an oven self-clean cycle. Fumes may be harmful or fatal to birds. Move birds to a well-ventilated room.
- **Do not use** any commercial oven cleaner or oven liner protective coating of any kind in or on the outside of the oven.

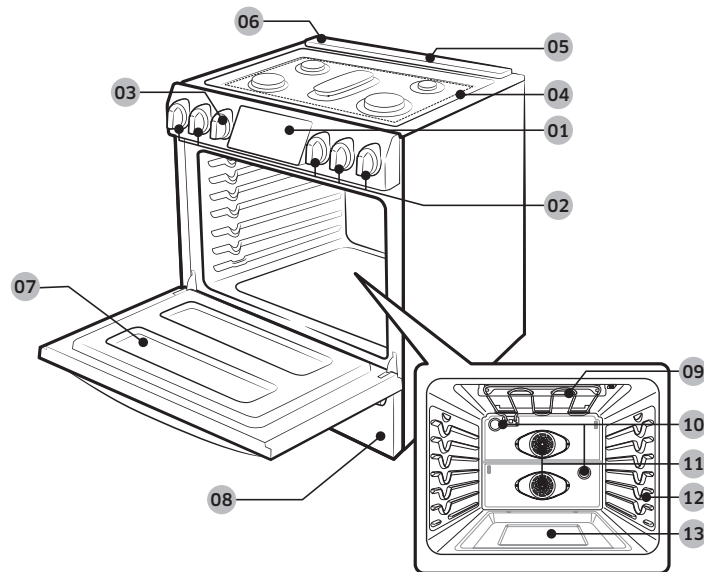
- **Remove** the nickel oven shelves from the oven before you begin the self cleaning cycle or they may discolor.
- Excess spillage must be removed before you run the self cleaning cycle.
- **Do not use** harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass. They can scratch the surface which may result in the glass shattering.
- For your safety, do not use high-pressure water cleaners or steam jet cleaners.

### VENTILATION HOOD SAFETY

- Clean ventilating hoods frequently. Do not let grease accumulate on the hood or filter.
- When flaming foods under the hood, turn the fan on.

## Overview

### Layout



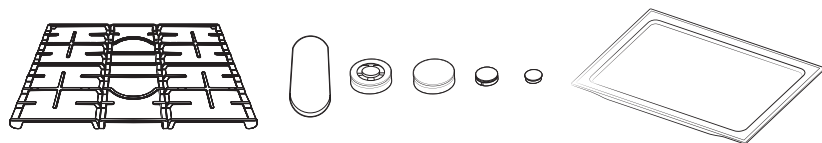
|                                    |  |                                      |
|------------------------------------|--|--------------------------------------|
| <b>01</b> Touch display            | <b>02</b> Surface burner knobs (5 pcs)       | <b>03</b> Warming drawer knob (1 pc) |
| <b>04</b> Surface burners          | <b>05</b> Oven vent                          | <b>06</b> Cooling vent               |
| <b>07</b> Removable dual oven door | <b>08</b> Warming drawer                     | <b>09</b> Broil oven heater          |
| <b>10</b> Oven light (2 locations) | <b>11</b> Convection fan / Convection heater | <b>12</b> Oven rack system           |
| <b>13</b> Bake oven heater         |  |                                      |

#### NOTE

- If you need a part marked with an asterisk (\*), you can buy it from the Samsung Contact Center (1-800-726-7864).

# Overview

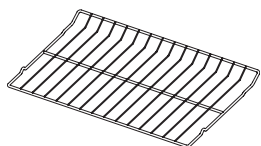
## What's included



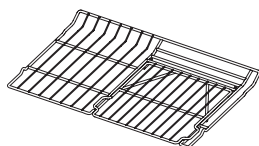
Surface burner grates (3) \*

Surface burners and caps (5) \*

Smart divider (1) \*



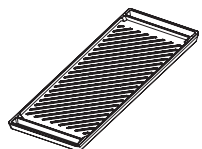
Flat rack (1) \*



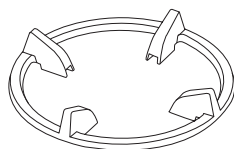
Split rack (1) \*



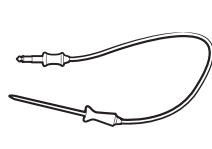
Recessed rack (1) \*



Griddle (1) \*



Wok grate (1) \*



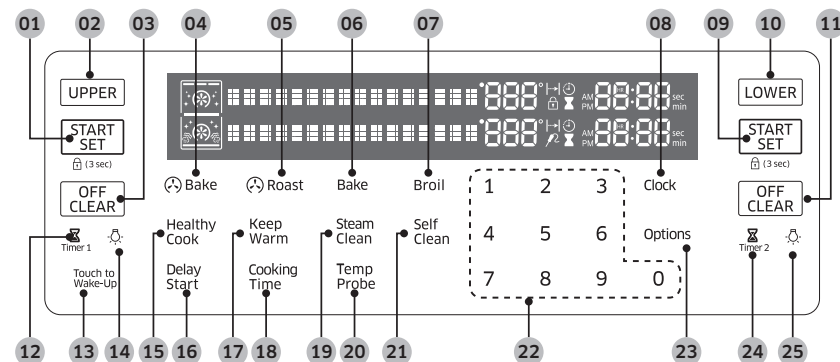
Temp probe (1) \*



### NOTE

- If you need an accessory marked with an asterisk (\*), you can buy it from the Samsung Contact Center (1-800-726-7864).

## Control panel



- 01 START/SET:** Start a function or set the time.
- 02 UPPER:** Select the upper cooking cavity.
- 03 OFF/CLEAR:** Cancel the current operation but not the timer.
- 04 Convection Bake:** Activate convection baking for large amounts of food on multiple racks.
- 05 Convection Roast:** Activate convection roasting for large cuts of meat.
- 06 Bake:** Bake food evenly using the lower oven burner.
- 07 Broil:** Broil food using the upper oven burner only.
- 08 Clock:** Set the clock time.
- 09 START/SET(Lock):** Start a function or set the time. Lock the control panel and the door to prevent accidents.
- 10 LOWER:** Select the lower cooking cavity.
- 11 OFF/CLEAR:** Cancel the current operation but not the timer.
- 12 Timer1:** Activate or deactivate the timer (upper).

- 13 Touch to Wake-Up:** Activate the control panel display.
- 14 Oven Light:** Turn on/turn off the upper oven light.
- 15 Healthy Cook:** Bring up the Healthy Cook recipes that are specially designed for different food types.
- 16 Delay Start:** Set the oven to start at a certain time.
- 17 Keep Warm:** Keep cooked food warm at lower temperatures between 150 °F and 200 °F (66 °C and 93 °C).
- 18 Cooking Time:** Set the cooking time.
- 19 Steam Clean:** Press to select the steam cleaning function of the single oven.
- 20 Temp Probe:** Activate the temperature probe mode.
- 21 Self-Clean:** Burn off food residues in the oven at very high temperatures.
- 22 Numbers:** Use to set the time, temperature, or preset.
- 23 Options:** Display the 9 user options available.
- 24 Timer2:** Activate or deactivate the timer.(Lower)
- 25 Oven Light:** Turn on/turn off the lower oven light.

## Before you start

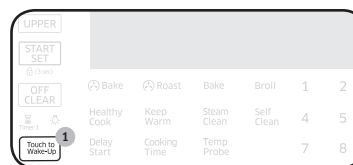
You should know about the following features and components before you use your range for the first time.

### Display mode

#### Sleep

After 2 minutes of inactivity (or 1 minute when the oven is in standby mode), the control panel enters Sleep mode. In Sleep mode, the control panel stays inactive with just the time display until it is reactivated by the user.

#### Wake-Up

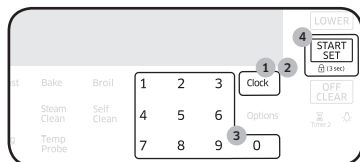


To activate the control panel, press **Touch to Wake-Up**. User preferences are available in this mode including the timer, oven light, and/or control lock.

# Before you start

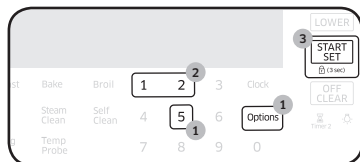
## Clock

You must set the clock correctly to ensure the automatic features work properly. This product supports two time formats: 12-hour (default) and 24-hour.



### To set the clock time

1. Press the **Clock** button.
2. To select AM/PM, press the **Clock** button again.
3. Enter the current time using the number pad.
4. Press the **START/SET** button to confirm the settings.



### To change the time format (12hr/24hr)

1. Press the **Options** button, and then 5 on the number pad.
2. Press **1** for the 12-hour format or **2** for the 24-hour format.
3. Press the **START/SET** button.

## NOTE

- You can set/change the clock or the kitchen timer before you start a cooking mode or while most cooking modes are operating. However, you cannot set or change the time if a time based function is operating (Time Bake, for example) or the Sabbath option is enabled.

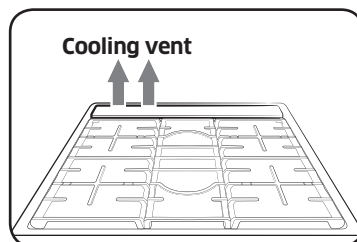
## Kitchen timer

The kitchen timer gives you an extra timer you can use to time cooking tasks such as boiling eggs. It does not, however, start or stop any cooking operation. You can set the timer from 1 minute to 9 hours and 99 minutes.



1. Press the **Timer1** or **Timer2** button.
2. Enter a desired time using the number pad.
3. When done, press the **START/SET** or **Timer** button.
4. To cancel the Timer settings, press the **Timer** button again.
5. When the set time elapses, the oven beeps and displays the "End" message. Press the **Timer** button to delete the message.

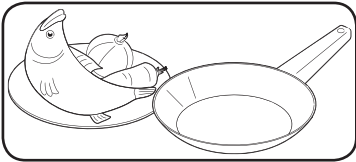
## Oven vent/cooling vent



The cooling vents are located at the back of the oven range. Proper air circulation prevents combustion problems and ensures good performance.

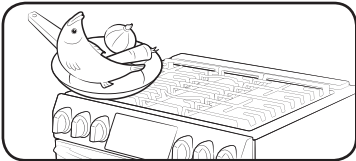
- Do not block the vent or its surroundings.
- Use caution when placing items near the vent. Hot steam can cause them to overheat or melt.

# Cooktop



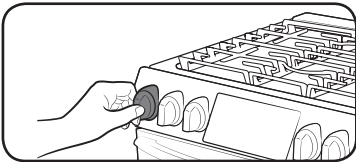
### STEP 1

Put all ingredients into a cooking container (pan, pot, etc).



### STEP 2

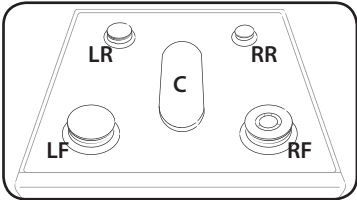
Place the container on a surface burner.



### STEP 3

Ignite the surface burner.

### Gas burners



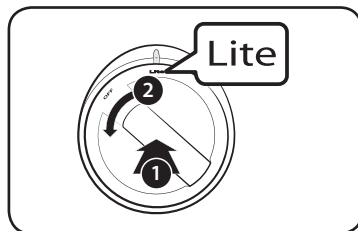
Each burner has a corresponding knob that lets you to set the flame level from LO to HI. In addition, each burner knob has a LITE setting. Turning a knob to LITE ignites the corresponding burner. The burner indicators are located above each knob, showing which burner the knob controls. Each burner is designed for specific cooking purposes. See the table below.

| Position                       | Purpose                           | Food type   | Characteristics  |
|--------------------------------|-----------------------------------|---|--|
| Right Front (RF)<br>22,000 BTU | Power heating                     | Boiling food  | Maximum output   |
| Right Rear (RR)<br>5,000 BTU   | Low simmering                     | Chocolate,<br>casseroles, sauces                          | Delicate food that<br>requires low heat<br>for a long time |
| Center (C)<br>9,500 BTU        | Grilling/Griddling                | Pancakes,<br>hamburgers,<br>fried eggs, hot<br>sandwiches | General-purpose<br>cooking                                 |
| Left Front (LF)<br>15,000 BTU  | Quick heating                     | General   | General-purpose<br>cooking                                 |
| Left Rear (LR)<br>9,500 BTU    | General heating/<br>Low simmering | General food,<br>casseroles,<br>Tomato Sauce*             | General-purpose<br>cooking                                 |

\* Tomato sauce needs to be stirred while it is simmering.

# Cooktop

## Ignition



Make sure all surface burners are properly installed. To light a burner:

1. Push in the control knob, and then turn it to the LITE position. You will hear a “clicking” sound indicating the electronic ignition system is working properly.
2. After the surface burner lights, turn the control knob to shift it out of the LITE position and turn off the electronic ignition system.
3. Turn the control knob to adjust the flame level.

## Manual ignition

If there is a power failure, you can ignite the burner manually. Use caution when doing this.

1. Hold a long gas grill lighter to the surface burner you want to light.
2. Push in the control knob for that burner, and then turn it to the LITE position. Turn on the grill lighter to ignite the burner.
3. After the burner is lit, turn the control knob to adjust the flame level.

## Flame level

The flames on the burners should always stay under the cookware, and should not extend beyond the cookware bottom at any time.

### ⚠ WARNING

- Flames larger than the cookware bottom may result in a fire or physical injury.
- When you set a burner to simmer, do not turn the burner knob quickly. Watch the flame to make sure it stays on.
- After turning on a surface burner, check to make sure that the burner has ignited. Adjust the level of the flame by turning the burner knob.
- Always turn off the surface burner controls before removing cookware. All surface burner controls should be turned OFF when you are not cooking.

- Always turn the burners off before you go to sleep or go out.
- If you smell gas, turn off the gas to the range and call a qualified service technician. NEVER use an open flame to locate a leak.

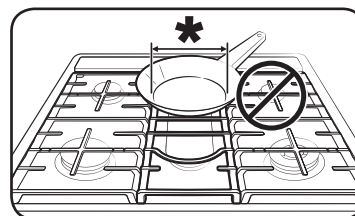
## Cookware

### Requirements

- Flat bottom and straight sides
- Tight-fitting lid
- Well-balanced with the handle weighing less than the main portion of the pot or pan.

### Material characteristics

- **Aluminum:** An excellent heat conductor. Some types of food may cause the aluminum to darken. However, anodized aluminum cookware resists staining and pitting.
- **Copper:** An excellent heat conductor but discolors easily.
- **Stainless steel:** A slow heat conductor with uneven cooking performance but is durable, easy to clean, and resists staining.
- **Cast-Iron:** A poor conductor but retains heat very well.
- **Enamelware:** Heating characteristics depend on the base material.
- **Glass:** A slow heat conductor. Use only glass cookware that is specified for top-of-range cooking or oven use.



### Size limitations

#### ⚠ CAUTION

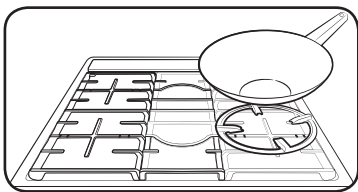
- Do not place a small pan or pot with a bottom diameter of about 6 inches or less on the center grate. This cookware may tip over. Use the rear burners for this small-sized cookware.

\* : 6 inches or less

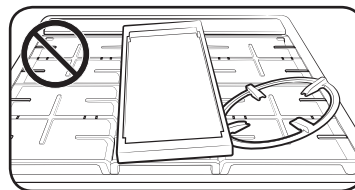
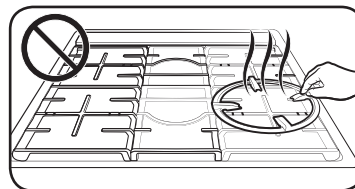
- Always make sure cookware handles are turned to the side or rear of the cooktop, but not over other surface burners. This will minimize the chance of burns, spillovers, and the ignition of flammable materials that can be caused if pots or pans are bumped accidentally.
- When using glass cookware, make sure it is designed for top-of-range cooking.
- Never leave plastic items on the cooktop. Hot air from the vent can melt or ignite plastic items or cause a building up of dangerous pressure in closed plastic containers.
- Make sure you hold the handle of a wok or a small one-handled pot while cooking.

## Wok grate

Woks are often used for stir frying, pan frying, deep frying, and poaching. The provided wok grate supports 12" to 14" woks.



1. Turn off all burners, and wait until the grates completely cool down.
2. Place the wok grate on either side grate.
3. Put a wok on the wok grate. Make sure the wok settles on the wok grate.
4. Turn on the burner, and adjust the flame level as appropriate.

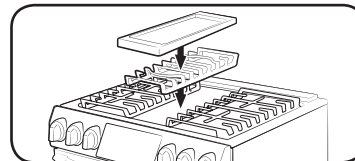


## ⚠ CAUTION

- Do not remove the wok grate until the cooktop grates, surfaces, and wok grate completely cool down.
- When using the cooktop or oven, the wok grate on the cooktop may become very hot. Use oven gloves when placing or removing the wok grate.
- Do not use pans with a flat bottom or woks with a diameter less than the wok ring diameter. The pan or wok may tip over.
- Do not use an oversized pan. The burner flames may spread out, causing damage nearby.
- Do not use the wok grate and the griddle at the same time.
- This cooktop is not designed to flame foods or cook with a wok or wok ring attachment. If foods are flamed, they should only be flamed under a ventilation hood that is on.

## Griddle

The removable coated griddle provides an extra cooking surface. This is useful especially when cooking meat, pancakes, or other foods requiring a large cooking space.



The griddle can be used only with the center burner on the center grate. Use caution when putting the griddle on the center grate.

## Cooktop

In most cases, you should preheat the griddle before cooking. See the table below.

| Type of Food            | Preheating Time | Preheat Condition | Cook Condition |
|-------------------------|-----------------|-------------------|----------------|
| Pancakes                | 5-10 min.       | HI                | MED-HI         |
| Hamburgers              | 5-10 min.       | HI                | HI             |
| Fried Eggs              | 5-10 min.       | HI                | MED-LO         |
| Bacon                   | 5-10 min.       | HI                | HI             |
| Breakfast Sausages      | 5-10 min.       | HI                | HI             |
| Grilled Cheese Sandwich | 4-8 min.        | HI                | HI             |

### ⚠ CAUTION

- Do not remove the griddle until the cooktop grates, surfaces, and griddle itself cool down.
- If you leave the griddle on the cooktop, it may become very hot when you use the cooktop or oven. Use oven gloves when placing or removing the griddle.
- Do not overheat the griddle. This can damage the coating of the griddle.
- Do not use metal utensils that can damage the griddle surface.
- Do not use the griddle for other purposes, for example, as a cutting board or a storage shelf.
- Do not cook excessively greasy foods. The grease may spill over.
- The griddle is quite heavy because it is made of cast iron. Use both hands when placing or removing the griddle.

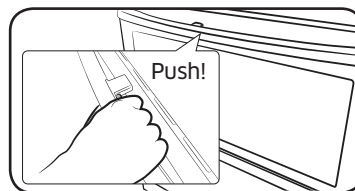
### 📄 NOTES

- You may need to adjust heat settings for the griddle over time.
- The griddle may discolor over time as it becomes seasoned with use.
- Do not let rust remain on the griddle. If rust appears on the griddle, remove it as soon as possible.

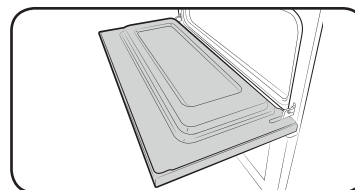
## Dual Door™

This oven has a unique Dual Door™ that is hinged in the middle, so you only need to open the top half to access the upper cavity. When you're using the Flex Duo™ capability, you can access the top oven space much more easily and with greater energy efficiency.

### How to use the upper door

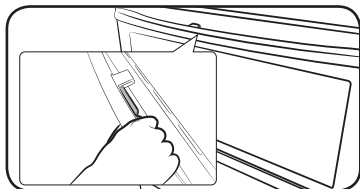


1. Hold the handle and the lever, press the lever to release the door latch, and then pull the handle.

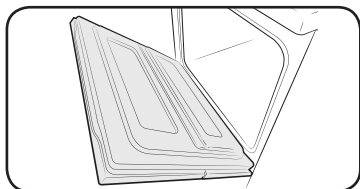


2. This will open only the upper door as shown.

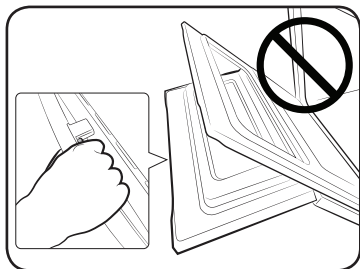
## How to use the full door



1. Hold the lever-less area of the handle, and then pull.



2. This will open the whole door as shown.



### CAUTION

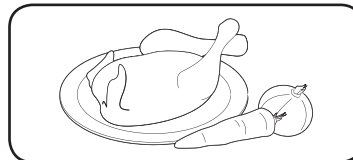
- When opening the whole door, make sure to grasp the handle by the lever-less portion. If the lever is pressed halfway through opening the door, the upper door may open, causing physical injury.

### NOTES

- Do not put heavy objects on, or apply excessive force, to the upper door.
- Do not let children play with or on the upper door.

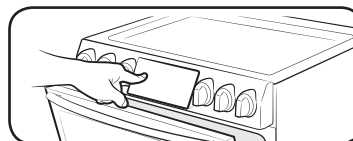
## Electric oven

### Single mode



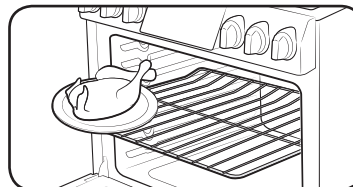
#### STEP 1

Put all ingredients in a heat-safe container.



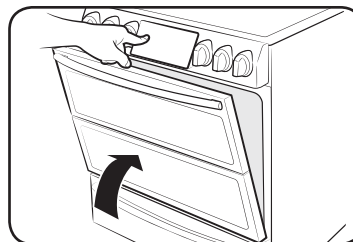
#### STEP 2

Select a cooking mode, and then start preheating.



#### STEP 3

Place the container on a rack.

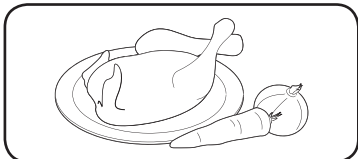


#### STEP 4

Close the door and start cooking.

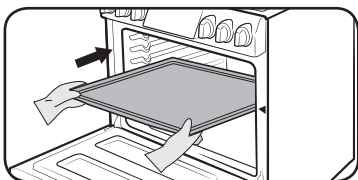
# Electric oven

## Twin mode



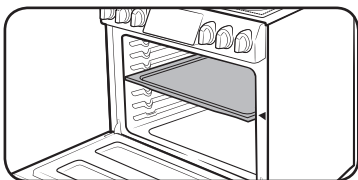
### STEP 1

Put all ingredients in a heat-safe container.



### STEP 2

Insert the Smart divider into the 5th rack position.

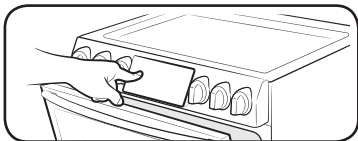


### STEP 3

Push the Smart divider in until the range beeps.

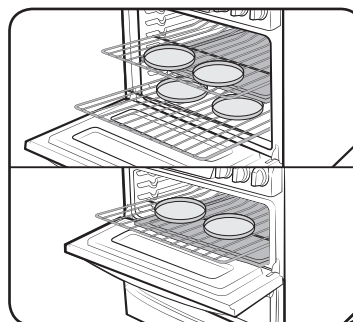
### ⚠ CAUTION

- When the Smart divider is properly inserted, the “-” icon appears.



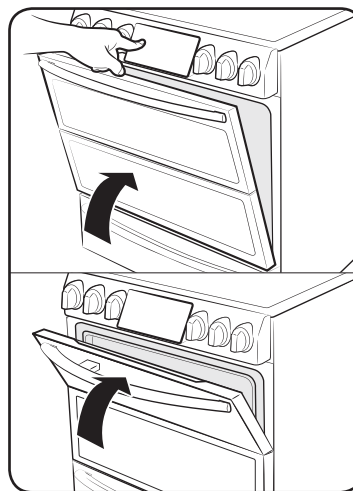
### STEP 4

Select a cooking mode, and then start preheating.



### STEP 5

Arrange food containers on the racks.

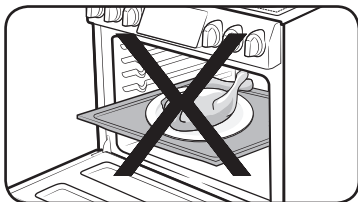


### STEP 6

Close the door and start cooking.

## NOTES

- To use Twin mode operation, insert the Smart divider.
- The cooling fan automatically runs for a certain amount of time after cooking is complete.
- When you are not using the Smart divider, store it at room temperature.
- Handle the Smart divider with both hands.
- Use oven gloves when inserting or removing the Smart divider.
- Please note that the time for the upper and lower ovens to preheat is different.
- Do not put food containers directly on the Smart divider for cooking purposes.

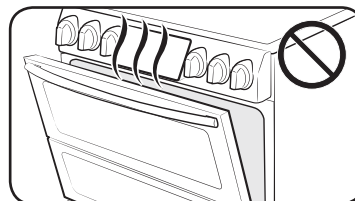


## CAUTION

Range displays “-dc-”

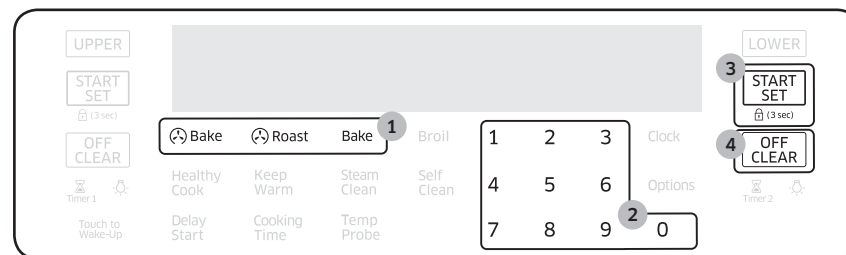
- Check the Smart divider to see if it is installed correctly.
- Do not insert/remove the Smart divider during cooking.

## Cooking mode



- Make sure to close the door before you start cooking.
- If you leave the door open for 2 minutes while the oven is in convection baking/roasting, baking, broiling, or Favorite Cook modes, the oven burner shuts off. To restart the burner, close the door.

## Baking and roasting (Single mode)



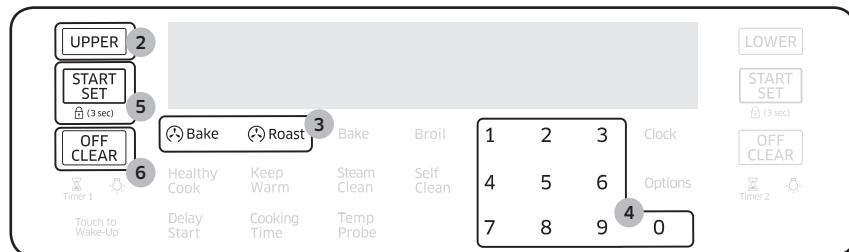
1. Press the **Bake**, **Roast**, or **Bake** button.
2. If necessary, use the number pad to change the default temperature (350 °F). You can set the oven to any temperature from 175 °F to 550 °F.
3. Press the **START/SET** button.
  - The oven preheats until it reaches the temperature you set.
  - When preheating is complete, place the food in the oven, and then close the door.
4. When cooking is complete, press the **OFF/CLEAR** button, and then take out the food.

## NOTE

- To change the temperature during cooking, repeat steps 1 through 3 above.

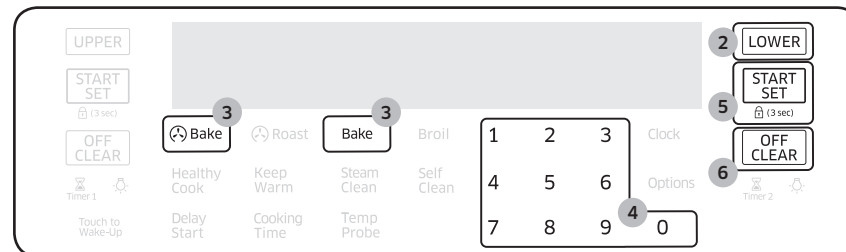
# Electric oven

## Baking and Roasting (Twin mode upper)



1. Insert the Smart divider into the cavity.
2. Press the **UPPER** button.
3. Press the **Bake** or **Roast** pad.
4. If necessary, use the number pad to change the default temperature (350 °F). You can set the oven to any temperature from 175 °F to 480 °F.
5. Press the **START/SET** button.
  - The oven preheats until it reaches the temperature you set.
  - When preheating is complete, place the food in the oven, and then close the door.
6. When cooking is complete, press the **OFF/CLEAR** pad.

## Baking (Twin mode lower)



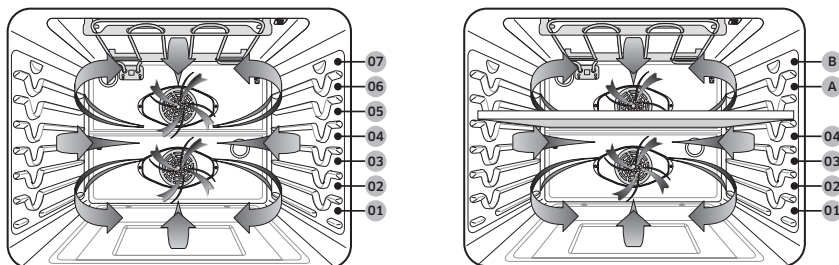
1. Insert the Smart divider into the cavity.
2. Press the **LOWER** button.
3. Press the **Bake** or **Roast** pad.
4. If necessary, use the number pad to change the default temperature (350 °F). You can set the oven to any temperature from 175 °F to 480 °F.
5. Press the **START/SET** button.
  - The oven preheats until it reaches the temperature you set.
  - When preheating is complete, place the food in the oven, and then close the door.
6. When cooking is complete, press the **OFF/CLEAR** pad.

### NOTE

- Your oven has different temperature setting ranges when you use the upper oven and lower oven simultaneously. See "Temperature setting guides" on page **26** for details.

## Convection cooking

The convection fan at the back of the oven circulates hot air evenly throughout the oven cavities so that food is evenly cooked and browned in less time than with regular heat.



### NOTE

- When using convection cooking, always pre-heat the oven for the best results.

#### Convection baking

- Ideal for foods being cooked using multiple racks.
- Good for large quantities of food.
- Provides the best performance for cookies, biscuits, brownies, cupcakes, cream puffs, sweet rolls, angel food cake, and bread.
- Cookies bake best when cooked on flat cookie sheets.
- When convection baking using a single rack, place the rack in rack position 3 or 4. (In Twin mode, position A or 1)
- When convection baking using two racks, place the racks in positions 2 and 5 (Cakes, Cookies). When convection baking using three racks, place the racks in position 2, 5 (recessed rack) and 6.
- The oven automatically adjusts the temperature for convection baking. (The auto conversion mode only)

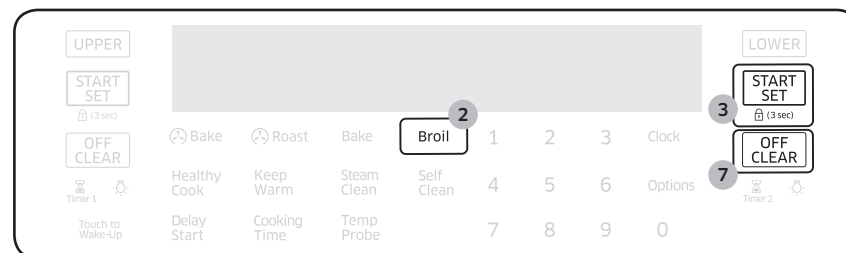
#### Convection roasting

- Good for larger, tender cuts of meat, uncovered.
- For best performance, place a broiler pan and grid under the meat or poultry. The pan catches grease spills and the grid prevents grease splatters.
- Heated air circulates over, under, and around the food. Meat and poultry are browned on all sides as if they were cooked on a rotisserie.

## Broiling

Broiling uses the oven broil burner at the top of the oven to cook and brown food. Meat or fish must be put on a broiling grid in a broiling pan. Preheating for 5 minutes before broiling is recommended.

### Broiling (Single mode)



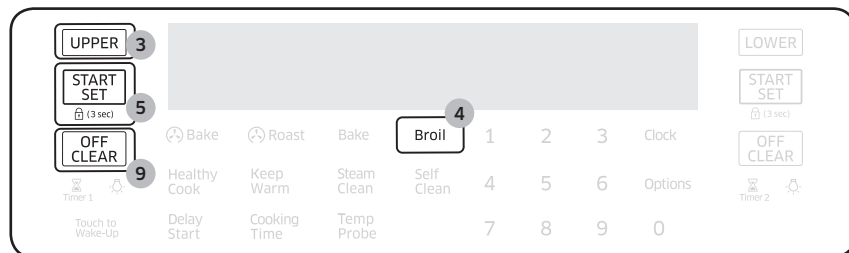
- Put food on a broiling grid in a broiling pan.
- Press the **Broil** pad once for high temperature broiling or twice for low.
- Press the **START/SET** pad to start the broiler.
- Let the oven pre-heat for 5 minutes.
- Place the pan on the desired rack, and then close the oven door.
- When one side of the food is browned, turn it over, close the oven door, and start cooking the other side.
- When cooking is complete, press the **OFF/CLEAR** pad.

### NOTE

- Make sure to close the door before you start cooking.

# Electric oven

## Broiling (Twin mode)



1. Insert the Smart divider into the cavity.
2. Put food on a broiling grid in a broiling pan.
3. Press the **UPPER** button.
4. Press the **Broil** pad once for high temperature broiling or twice for low.
5. Press the **START/SET** pad to start the broiler.
6. Let the oven pre-heat for 5 minutes.
7. Place the pan on the desired rack, and then close the oven door.
8. When one side of the food is browned, turn it over, close the oven door, and start cooking the other side.
9. When cooking is complete, press the **OFF/CLEAR** pad.

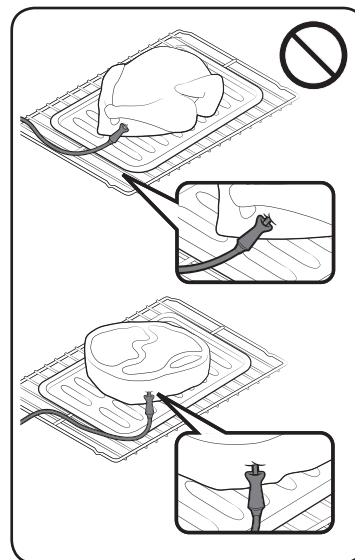
### NOTES

- Use the low temperature setting for poultry or thick cuts of meat to prevent overbroiling.
- In general, to prevent overbroiling, press the **Broil** button to switch from High to Low.
- Use caution when you open the oven door to turn over the food. The air escaping from the oven will be very hot.
- Your oven has different temperature setting ranges when you use the upper oven and lower oven simultaneously. See "Temperature setting guides" on page **26** for details.

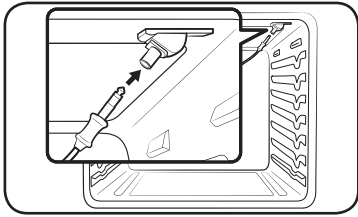
## Temperature probe (Single Only)

The temperature probe lets you cook roasts and poultry to the exact internal temperature you want, taking the guess work out of determining whether a piece of meat is done or not.

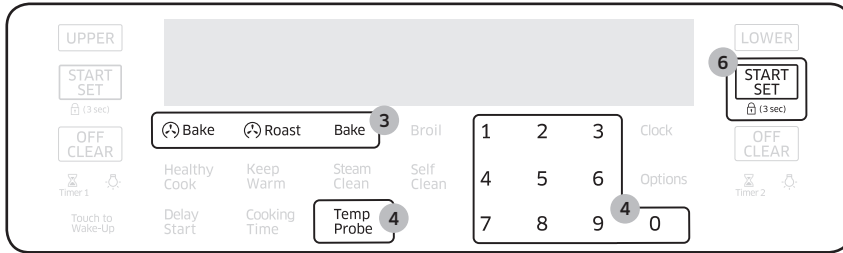
You can use the temperature probe with the oven set to **Bake**, **Convection Bake**, or **Convection Roast**. When you use the temperature probe, the internal temperature is shown on the display when it reaches 100 °F.



1. Push the temperature probe into the meat so that the tip of the probe reaches the center of the meat.
  - When you insert the temperature probe, make sure it does not contact bone, fat, or gristle.
  - For bone-in meats, insert the probe into the center of the lowest and thickest portion of the piece.
  - For whole poultry (turkey, large chickens, etc.), insert the probe into the thickest part of the inner thigh, parallel to the leg.
  - If you activate Keep Warm after cooking is complete using the temperature probe, the meat's internal temperature will exceed your initial settings.
  - If you remove the temperature probe while cooking is in process, the oven shuts off in 60 seconds.
  - The temperature probe may not function properly if inserted into frozen food. (The temperature probe icon doesn't appear.)



2. Insert the temperature probe plug into the socket on the top side wall of the oven.
3. Select the cooking operation (🕒 Bake, 🕒 Roast, or Bake) and the temperature.
4. Press the **Temp Probe** button, and then set the internal temperature between 100 °F to 200 °F using the number pad.



5. Set an option (Cooking Time, Delay Start, or Keep Warm) if necessary.
6. Press the **START/SET** button. When the food reaches the set internal temperature, the oven automatically shuts off, and then beeps.

#### NOTES

- Temperature probe operation will shut off either :
- When cooking time is over.
- When the temperature reaches the temperature you set.

#### Temperature table

| Type of Food |           | Internal temperature (°F) |
|--------------|-----------|---------------------------|
| Beef / Lamb  | Rare      | 140-150                   |
|              | Medium    | 160-170                   |
|              | Well done | 170-180                   |
| Pork         |           | 170-180                   |
| Poultry      |           | 165-185                   |

#### CAUTION

- To protect the temperature probe, be careful not to insert the probe so that it comes out of the meat. Make sure that the probe is inserted around the center of the meat.
- Do not store the probe in the oven.
- Do not leave the probe inside the oven during the Self-Cleaning or Broiling cycle. This will cause permanent damage to the probe.
- To avoid damage to the probe, defrost food in advance.
- Do not use tongs when inserting or removing the probe. Tongs can damage the probe.
- Use the temperature probe only for the applicable cooking operations.

#### NOTE

- If you have covered the meat with aluminum foil and you let it stand covered for 10 minutes after cooking is complete, the internal temperature increases by 5-10 °F degrees.

# Electric oven

## Recipe guide

### Broiling guide

For detailed instructions, see page **23** and page **24**.

### NOTES

- This is for reference only.
- Preheating for 5 minutes before broiling is recommended.
- The size, weight, thickness, starting temperature, and your doneness preference will affect broiling times.
- This guide is based on meats at refrigerator temperature.

| Food           | Doneness  | Size       | Thickness | Rack position |       | Cooking time (min) |             |
|----------------|-----------|------------|-----------|---------------|-------|--------------------|-------------|
|                |           |            |           | Single        | Upper | 1st side           | 2nd side    |
| Hamburgers     | Medium    | 9 patties  | ¾"        | 6             | A     | 3:00               | 2:30        |
|                | Medium    | 9 patties  | 1"        | 6             | A     | 3:30               | 3:00        |
|                | Medium    | 16 patties | 1"        | 6             | A     | 4:00               | 3:00        |
| Beef steaks    | Rare      | -          | 1"        | 5             | A     | 5:00               | 3:30-4:00   |
|                | Medium    | -          | 1-1½"     | 5             | A     | 7:00               | 5:00-6:00   |
|                | Well done | -          | 1½"       | 5             | A     | 8:00               | 6:00-7:00   |
| Chicken pieces | Well done | 4.5 lbs.   | ½-¾"      | 4             | A     | 18:00-20:00        | 11:00-15:00 |
|                | Well done | 2-2½ lbs.  | ½-¾"      | 4             | A     | 13:00-15:00        | 8:00-11:00  |
| Pork chops     | Well done | 1 lb.      | ½"        | 4             | A     | 9:00-10:00         | 7:00-9:00   |

| Food                   | Doneness  | Size      | Thickness | Rack position |       | Cooking time (min) |           |
|------------------------|-----------|-----------|-----------|---------------|-------|--------------------|-----------|
|                        |           |           |           | Single        | Upper | 1st side           | 2nd side  |
| Lamb chops             | Medium    | 10-12 oz. | 1"        | 4             | A     | 5:00               | 4:00-5:00 |
|                        | Well done | 1 lb.     | 1½"       | 4             | A     | 7:00               | 6:00-8:00 |
| Fish fillets           | Well done | -         | ¼-½"      | 4             | A     | 5:00-9:00          | 3:00-4:00 |
| Ham slices (precooked) | -         | -         | ½"        | 4             | A     | 5:00               | 4:00      |

### CAUTION




- Make sure to close the door after turning over the food.

## Temperature setting guides




### Twin Mode Temperature setting ranges

Your oven has different temperature setting ranges when you use the upper oven and lower oven simultaneously. The range for each oven changes, depending on the function and temperature setting of the other oven. See the tables below and on the next page for details.



| Upper Oven |           | Lower Oven<br>Available Setting Function and Temp. |        |        |        |
|------------|-----------|--|--------|--------|--------|
| Mode       | Set Temp. | Bake   |        | Bake   |        |
|            |           | Min  | Max    | Min    | Max    |
| Broil      | HI        | 350 °F   | 480 °F | 350 °F | 480 °F |
|            | LO        | 325 °F   | 480 °F | 325 °F | 480 °F |

| Upper Oven  |           | Lower Oven<br>Available Setting Function and Temp. |        |  |        |
|---|-----------|--|--------|--|--------|
| Mode  | Set Temp. | Bake   |        |  Bake |        |
|   |           | Min  | Max    | Min  | Max    |
|  Bake<br> Roast | 480 °F    | 400 °F   | 480 °F | 400 °F   | 480 °F |
|   | 450 °F    | 350 °F   | 480 °F | 350 °F   | 480 °F |
|   | 300 °F    | 250 °F   | 375 °F | 250 °F   | 375 °F |
|   | 250 °F    | 225 °F   | 300 °F | 225 °F   | 300 °F |
|   | 175 °F    | 175 °F   | 200 °F | 175 °F   | 200 °F |

(O - Available, X - Not available)

| Lower Oven   |           | Upper Oven<br>Available Setting Function and Temp. |    |  |        |
|--|-----------|--|----|--|--------|
| Mode   | Set Temp. | Broil  |    |  Bake &  Roast |        |
|  |           | LO   | HI | Min  | Max    |
| Bake   | 480 °F    | O  | O  | 400 °F   | 480 °F |
|  | 450 °F    | O  | O  | 350 °F   | 480 °F |
|  | 350 °F    | O  | X  | 275 °F   | 450 °F |
|  | 325 °F    | O  | X  | 275 °F   | 400 °F |
|  | 250 °F    | X  | X  | 225 °F   | 300 °F |
|  | 175 °F    | X  | X  | 175 °F   | 200 °F |
|  Bake | 480 °F    | O  | O  | 400 °F   | 480 °F |
|  | 450 °F    | O  | O  | 350 °F   | 480 °F |
|  | 350 °F    | O  | X  | 275 °F   | 450 °F |
|  | 325 °F    | O  | X  | 275 °F   | 400 °F |
|  | 250 °F    | X  | X  | 225 °F   | 300 °F |
|  | 175 °F    | X  | X  | 175 °F   | 200 °F |

## Temperature Limitations by Mode

| Feature   | Single Mode    |                 | Twin Mode      |                 |
|---|----------------|-----------------|----------------|-----------------|
|   | Min            | Max             | Min            | Max             |
| Bake  | 175 °F (80 °C) | 550 °F (285 °C) | 175 °F (80 °C) | 480 °F (250 °C) |
| Broil   | LO             | HI              | LO             | HI              |
|  Bake  | 175 °F (80 °C) | 550 °F (285 °C) | 175 °F (80 °C) | 480 °F (250 °C) |
|  Roast | 175 °F (80 °C) | 550 °F (285 °C) | 175 °F (80 °C) | 480 °F (250 °C) |
| Steam Clean   | 20 min         | 20 min          | -              |                 |
| Self Clean  | 2 hours        | 5 hours         | -              |                 |
| Warming Drawer  | -              | 3 hours         | -              |                 |
| Keep Warm   | -              | 3 hours         | -              |                 |

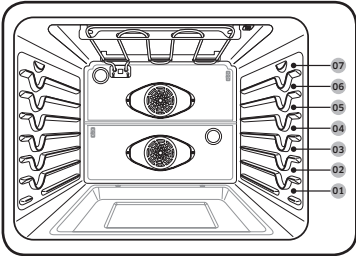
For  Bake or  Roast, use **Auto Conversion** to set the minimum temperature to 200 °F (95 °C) if necessary. See "Auto Conversion" on page **38** for details.

# Electric oven

## Using the oven racks

### Single Mode - One Oven Cavity

Your oven range comes with 3 racks and 7 rack positions. The rack positions are delineated by rack guides which support the racks. Each rack guide has a stop that prevents the rack from loosening during the oven's operation. Each rack has stoppers that need to be placed correctly on the rack guides. The stoppers prevent the racks from accidentally coming out of the oven completely when you pull the racks out.



| Type of food                                      | Rack position |
|---|---------------|
| Broiling hamburgers                               | 6             |
| Broiling meats or small cuts of poultry, fish     | 5-4           |
| Bundt cakes, Pound cakes, Frozen pies, casseroles | 4 or 3        |
| Fresh Pizza, Angel food cakes, Small roasts       | 2             |
| Turkey, Large roasts, Hams                        | 1             |

### ⚠ CAUTION

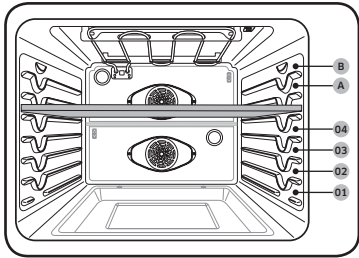
- Do not cover an oven rack with aluminum foil. This will hamper heat circulation, resulting in poor baking.
- Do not place aluminum foil on the oven bottom. The aluminum can melt and damage the oven.
- Arrange the oven racks only when the oven is cool.
- When placing an oven rack in the top-most rack position (position 7), make sure the rack is situated stably on the embossed stop.

### 📄 NOTE

- This table is for reference only.

### Twin Mode - Two Oven Cavities

In Twin mode, the Smart Divider separates the oven into an upper oven and lower oven. The upper oven has 2 rack positions, and the lower oven has 4 rack positions.



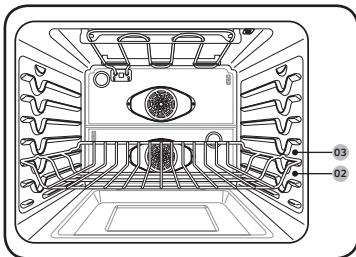
- The upper oven has 2 racks positions (A, B).
- The lower oven has 4 racks positions (1, 2, 3, 4).

| Type of food   | Rack position |       |
|--|---------------|-------|
|  | Upper         | Lower |
| Frozen Pies  | A             | 2     |
| Angle Food Cakes   | -             | 2     |
| Bundt or pound cakes   | -             | 2     |
| Muffins, Brownies, Cookies, Cup cakes, Layer cakes, Pies, Biscuits | A             | 2     |
| Casseroles   | A             | 2     |
| Small roasts, Hams   | A             | 2     |
| Small turkeys, Medium roasts                                       | -             | 1     |

### 📄 NOTES

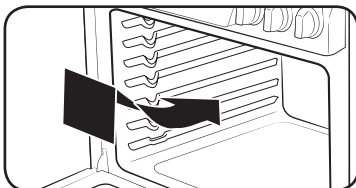
- This table is for reference only.
- We recommend cooking pizza and pies using the 2nd rack position in Single mode or the 1st rack position of the lower oven in Twin mode for crispy bottoms.

### Recessed rack position



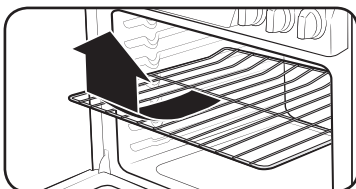
If you use the Recessed rack, the recessed ends must be placed in the rack position above the desired position for the food. For example, if you use the Recessed rack and you want the food in position 2, you must put the rack in position 3. See the figure on the left.

### Inserting and removing an oven rack



#### To insert an oven rack

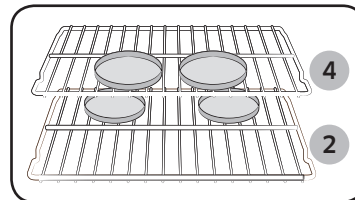
1. Place the rear end of the rack on a rack guide.
2. Slide the rack into the rack guide while holding the front end of the rack.



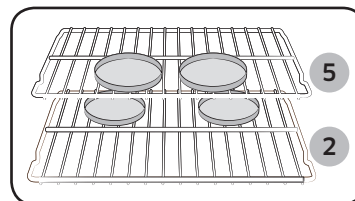
#### To remove an oven rack

1. Pull out the rack until it stops.
2. Pull up the front end of the rack and remove it from the rack guide.

### Multi-rack Baking



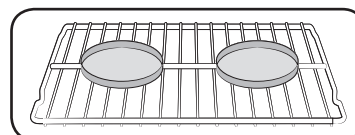
Multiple Oven Rack  
(Bake mode)



Multiple Oven Rack  
(Convection bake mode)

- When baking cakes or cookies on two racks in Single mode, place the racks in positions 2 and 5 (Convection Bake mode), 2 and 4 (Bake mode) for the best performance.
- When using 4 pans on two racks: Place two pans in the front of the upper rack and the other two in the rear of the lower rack.
- When baking multiple items on one rack, maintain a 1" to 1.5" (2.5 cm to 3.8 cm) space between items.

### Rack and Pan Placement



Single Oven Rack

Centering the baking pans in the oven as much as possible will produce better results. If baking with more than one pan, place the pans so each has at least 1" to 1.5" of air space around it. For best results, if baking on two racks in Single mode using the Convection bake function, place the oven racks in positions 2 and 5. If baking on two racks in Single mode using the Bake function, put the racks in positions 2 and 4. When baking in Single mode on a single oven rack, place the rack in position 3 or 4.

# Electric oven

## Cooking options

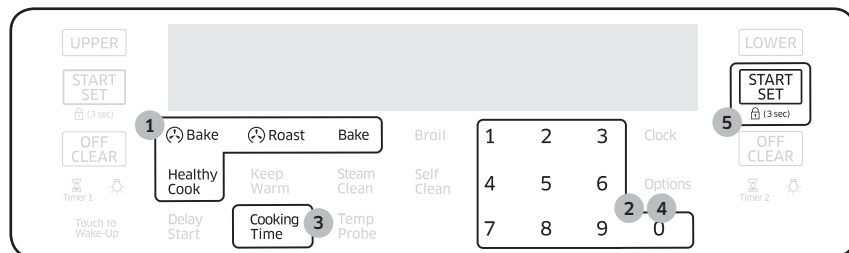
### ⚠ CAUTION


- Food that can easily spoil, such as milk, eggs, fish, poultry, and meat, should be chilled in a refrigerator before they are placed in the oven. Even when chilled, they should not stand for more than 1 hour before cooking begins and should be removed promptly when cooking is completed.

### Timed Cook (Single mode)

Timed cooking instructs the oven to cook foods at a set temperature for a set length of time. The oven automatically turns off when it finishes.

Mode: Bake /  Bake /  Roast / Healthy Cook

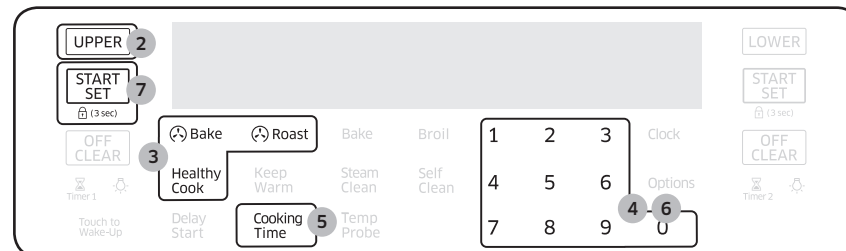



- Press the button corresponding to a desired cooking mode such as  Bake.
- If necessary, change the temperature using the number pad.
- Press the **Cooking Time** button.
- Set the cooking time between 1 minute and 9 hours and 99 minutes (9:99) using the number pad.
- Press the **START/SET** button. The oven will automatically turn on and start preheating. The temperature will increase until it reaches the temperature you set.
- When preheating is complete, put the container with the food on a rack, and then close the door. The oven starts cooking for the amount of time you set.
- When the cooking time has elapsed, the oven will automatically shut off and then beep.

### NOTE

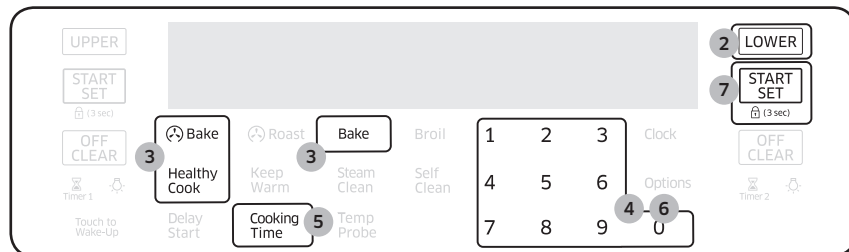
- To change the programmed cooking time, press the **Cooking Time** button and enter a different time. Then, press the **START/SET** button.

### Timed Cook (Upper oven mode)



- Insert the Smart divider into the cavity.
- Press the **UPPER** button.
- Press the button corresponding to a desired cooking mode such as  Bake.
- If necessary, change the temperature using the number pad.
- Press the **Cooking Time** button.
- Set the cooking time between 1 minute and 9 hours and 99 minutes (9:99) using the number pad.
- Press the **START/SET** button. The oven will automatically turn on and start preheating. The temperature will increase until it reaches the temperature you set.
- When preheating is complete, put the container with the food on a rack, and then close the door. The oven starts cooking for the amount of time you set.
- When the cooking time has elapsed, the oven will automatically shut off and then beep.

### Timed Cook (Lower oven mode)

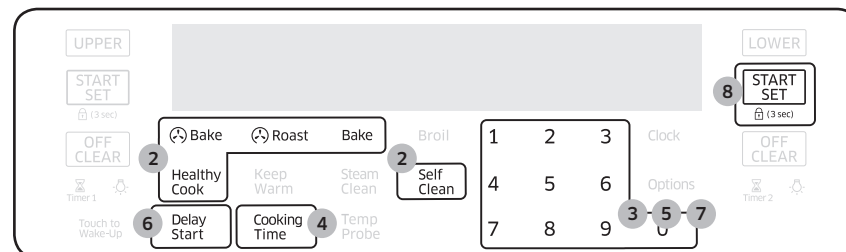


1. Insert the Smart divider into the cavity.
2. Press the **LOWER** button.
3. Press the button corresponding to a desired cooking mode such as **Bake**.
4. If necessary, change the temperature using the number pad.
5. Press the **Cooking Time** button.
6. Set the cooking time between 1 minute and 9 hours and 99 minutes (9:99) using the number pad.
7. Press the **START/SET** button. The oven will automatically turn on and start preheating. The temperature will increase until it reaches the temperature you set.
8. When preheating is complete, put the container with the food on a rack, and then close the door. The oven starts cooking for the amount of time you set.
9. When the cooking time has elapsed, the oven will automatically shut off and then beep.

### Delay Start (Single mode)

The Delay Start function lets you use the kitchen timer to automatically start and stop another cooking program. You can set Delay Start so that it delays the automatic start of a cooking operation you select by up to 12 hours.

Mode: Bake / Bake / Roast / Healthy Cook / Self-clean



1. Place the container with the food on a rack, and then close the door.
2. Press the button corresponding to a desired cooking mode such as **Bake**.
3. If necessary, change the temperature using the number pad.
4. Press the **Cooking Time** button.
5. Set the cooking time between 1 minute and 9 hours and 99 minutes (9:99) using the number pad.
6. Press the **Delay Start** button to change the time elements (AM/PM).
7. Set the starting time using the number pad.
8. Press the **START/SET** button.
9. The oven starts cooking at the set time, and turns off automatically when it completes cooking.

### NOTE


- To change the starting time, press the **Delay Start** button, and enter a new starting time. Then, press the **START/SET** button.

## Electric oven

The diagram shows the oven control panel with the following numbered callouts:


- 1**: UPPER (Temperature Selection)
- 2**: LOWER (Temperature Selection)
- 3**: START SET (3 sec) (Start/Cancel)
- 4**: OFF CLEAR (Start/Cancel)
- 5**: Bake (Cooking Mode)
- 6**: Roast (Cooking Mode)
- 7**: Healthy Cook (Cooking Mode)
- 8**: Keep Warm (Cooking Mode)
- 9**: Steam Clean (Cleaning Mode)

Other features shown include: Broil, Self Clean, Clock, Options, Timer 1, and Timer 2.

1. Insert the Smart divider into the cavity. Place the container with the food on a rack in the upper oven, and then close the door.
2. Press the **UPPER** button.
3. Press the button corresponding to a desired cooking mode such as  **Bake**.
4. If necessary, change the temperature using the number pad.
5. Press the **Cooking Time** button.
6. Set the cooking time between 1 minute and 9 hours and 99 minutes (9:99) using the number pad.
7. Press the **Delay Start** button.
8. Set the starting time using the number pad.
9. Press the **START/SET** button.
10. The oven starts cooking at the set time, and turns off automatically when it completes cooking.

The diagram shows the oven control panel with the following numbered callouts:

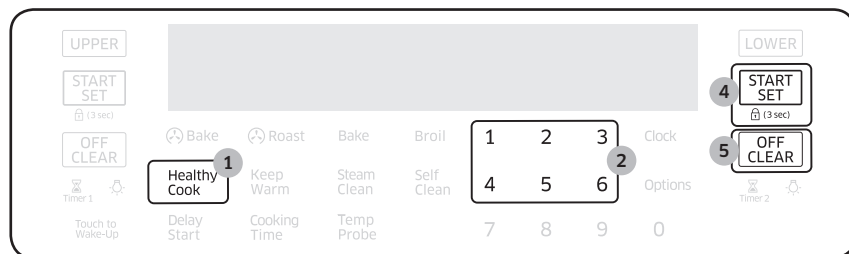
- 1**: UPPER (Temperature selection)
- 2**: LOWER (Temperature selection)
- 3**: Bake (Cooking mode)
- 4**: Delay Start (Timer function)
- 5**: Cooking Time (Timer function)
- 6**: Temp Probe (Temperature probe function)
- 7**: Touch to Wake-Up (Alarm function)
- 8**: OFF CLEAR (Reset function)
- 9**: START SET (3 sec) (Start/Cancel function)

1. Insert the Smart divider into the cavity. Place the container with the food on a rack in the lower oven, and then close the door.
2. Press the **LOWER** button.
3. Press the button corresponding to a desired cooking mode such as  **Bake**.
4. If necessary, change the temperature using the number pad.
5. Press the **Cooking Time** button.
6. Set the cooking time between 1 minute and 9 hours and 99 minutes (9:99) using the number pad.
7. Press the **Delay Start** button.
8. Set the starting time using the number pad.
9. Press the **START/SET** button.
10. The oven starts cooking at the set time, and turns off automatically when it completes cooking.

## Special features

### Healthy Cook

Healthy Cook provides 6 different specialized cooking options. To use a Healthy Cook option, follow the instructions below.



1. Press the **Healthy Cook** button.
2. Press the number that corresponds to the option you want. See the table below.

| 1                 | 2                       | 3                         |
|-------------------|-------------------------|---------------------------|
| Baked potato      | Grilled chicken         | Salmon steak              |
| 4                 | 5                       | 6                         |
| White fish fillet | Dehydrate (Single Only) | Bread proof (Single Only) |

3. Set the temperature between 100 °F and 550 °F using the number pad. See page **33** and page **34** for more information.
4. Press the **START/SET** button to start cooking.
5. When the cooking is complete, press the **OFF/CLEAR** button.

### NOTES

- Preheating is not necessary.
- An error beep sounds if the temperature setting is out of the set range.

### Specialized items

#### 1. Baked potato

Baked potato is specially designed to bake potatoes or sweet potatoes.

#### 2. Grilled chicken

Grilled chicken is specially designed to cook chicken pieces or chicken breasts. To prevent over-browning and drying of the skin, wrap each piece or breast of the chicken in foil.

#### 3. Salmon steak

Salmon steak is specially designed to cook salmon steaks.

#### 4. White fish fillet

White fish fillet is specially designed to cook white fish fillets.

#### 5. Dehydrate (Single Only)

Dehydrate dries food or removes moisture from food via heat circulation. After drying the food, keep it in a cool and dry place. For fruit, adding lemon or pineapple juice or sprinkling sugar on the fruit helps the fruit retain sweetness. See the table below for Dehydrate settings.

| Category   | Rack position |           | Weight (oz)       | Temperature (°F) |
|------------|---------------|-----------|-------------------|------------------|
|            | Single rack   | Two racks |                   |                  |
| Vegetables | 3 or 4        | 2 and 5   | 9-21 (250-600 g)  | 100-150          |
| Fruit      | 3 or 4        | 2 and 5   | 9-21 (250-600 g)  | 100-150          |
| Meat       | 3 or 4        | 2 and 5   | 14-30 (400-850 g) | 145-175          |

#### 6. Bread proof (Single Only)

Bread proof provides an optimal temperature for the bread proofing process, and therefore does not require a temperature adjustment. For the best results, always start the Bread proof option with a cool oven.

### CAUTION

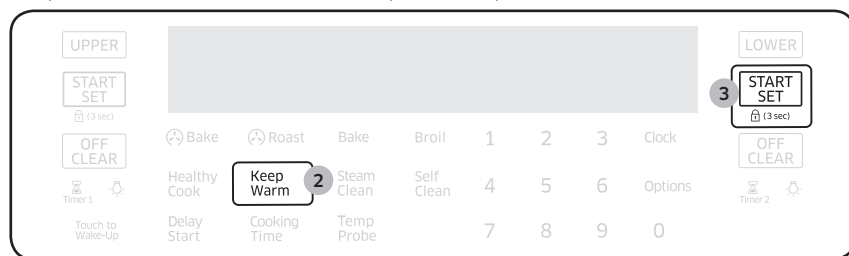
- Do not use Bread proof when the oven temperature is above 125 °F. If the temperature is above 125 °F, this mode will not heat the oven to the optimal temperature. Wait until the oven cools down.
- Do not use Bread proof for warming food. The proofing temperature is not hot enough to keep food warm.

# Electric oven

- Place the dough in a heat-safe container on rack position 3 or 4 and cover it with a cloth or with plastic wrap. The plastic wrap may need to be anchored underneath the container so that the oven does not blow off the dough.
- To avoid lowering the temperature and extending proofing time, do not open the oven door.

## Keep Warm (Single mode only)

Keep cooked food warm at a low temperature up to 3 hours.



- Place the container with the food on a rack, and then close the door.
- Press the **Keep Warm** button.
- Press the **START/SET** button. The oven heats up to 170 °F (77 °C).

## NOTES

- You can cancel warming at any time by pressing the **OFF/CLEAR** button.
- To set the warming function during a timed cooking, press the **Keep Warm** button in timed cooking mode. When the timed cooking is complete, the oven will lower the temperature to the warming default, and keep that temperature until the warming finishes or is canceled.
- Use this function in Single mode only. The oven cannot maintain the low temperature required for this function during Twin mode cooking.

## The Sabbath Option (Single mode only)



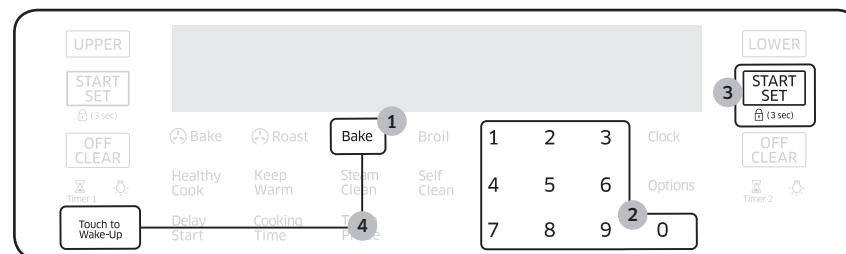
### (For use on the Jewish Sabbath & Holidays)

Use this option only for baking on the Jewish Sabbath & Holidays. For more information, visit the website at <http://www.star-k.org>

## With the Sabbath option

- The oven temperature can be set higher or lower after you have set this option.
- The display doesn't change and no beep sounds when you change the temperature.
- Once the oven is properly set for baking with the Sabbath option active, the oven will remain continuously on until the Sabbath feature is cancelled. This will override the factory preset 12 hour energy saving feature.
- If the oven light is needed during the Sabbath, press **OVEN LIGHT** before activating the Sabbath feature. Once the oven light is turned on and the Sabbath option is active, the oven light will remain on until the Sabbath option is turned off.
- If you want the oven light off, be sure to turn it off before activating the Sabbath feature.
- Do not use the surface cooktop when the Sabbath option is on.

## To enable the Sabbath option



- Press the **Bake** button.
- Enter a desired temperature using the number pad. The default temperature is 350 °F.

3. Press the **START/SET** pad. The display temperature changes after the oven temperature reaches 175 °F.
4. Press the **Bake** and **Touch to Wake-Up** buttons simultaneously for 3 seconds to display “SAb”. Once “SAb” appears, the oven control no longer beeps or displays any further changes.

#### NOTES

- You can change the oven temperature once baking starts, but the display will not change or beep. After changing the temperature, it takes 15 seconds before the oven recognizes the change.
- You can turn off the oven at any time by pressing **OFF/CLEAR**. However, this doesn't deactivate the Sabbath option.
- To deactivate the Sabbath option, hold down **Bake** and **Touch to Wake-Up** simultaneously for 3 seconds.
- You can set the cooking time before activating the Sabbath option.
- After a power failure, the oven will not resume operation automatically. “SAb” will appear in the control panel, but the oven will not go back on. Food can be safely removed from the oven, but you should not turn off the Sabbath option and turn the oven back on until after the Sabbath/Holidays.
- After the Sabbath observance, turn off the Sabbath option by pressing and holding **Bake** and **Touch to Wake-Up** simultaneously for at least 3 seconds.

#### CAUTION

- Do not attempt to activate any other functions except for Bake when the Sabbath option is on. Only the following buttons will function properly: Number Pad, Bake, Oven Start/Set, and Oven Off.
- Do not open the oven door or change the oven temperature for about 30 minutes after you have started the Sabbath option. Let the oven reach the set temperature. The oven fan operates only when the oven temperature increases.

## Changing option settings

Press the Options button to change various settings of the gas oven range to your preference.

The Options menu is available only when the oven is off.

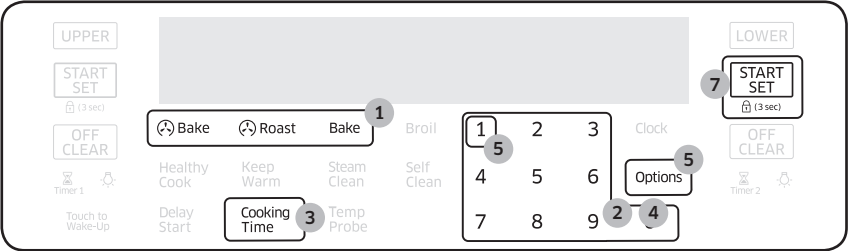
| Setting |                         | Description   |
|---------|-------------------------|---|
| 1       | Favorite Cook           | Create a favorite cooking mode with 3 different personalized settings.                          |
| 2       | Temperature             | Adjust the oven temperature to your needs.  |
| 3       | Temp. Unit (°F / °C)    | Set the oven control to display temperatures in Fahrenheit or Centigrade.                       |
| 4       | Auto Conversion         | Converts regular baking temperatures to convection baking temperatures.                         |
| 5       | Time/date (12hr / 24hr) | Set the clock to display the time in the 12-hour or 24-hour format.                             |
| 6       | Energy saving           | Automatically turns off the oven 12 hours after baking starts or 3 hours after broiling starts. |
| 7       | Language                | Select a preferred language from English, French, or Spanish.                                   |
| 8       | Sound                   | Mute the oven.  |
| 9       | Demo mode               | Used by retailers for display purposes only.  |

# Electric oven

## Favorite Cook (Single mode)

Create a favorite cooking recipe with 3 different personalized settings. This is available only with baking, convection baking, or convection roasting.

### To set or change a favorite cook mode

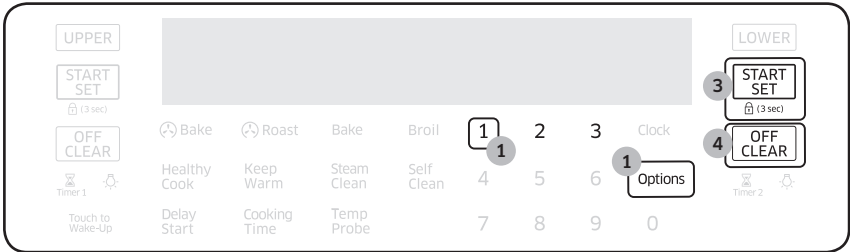


1. Press the button corresponding to a desired cooking mode such as **Bake**.
2. Keep the default temperature (350 °F) or enter a desired temperature using the number pad.
3. Press the **Cooking Time** button.
4. Enter a desired cooking time using the number pad.
5. Press the **Options** button, and then **1** on the number pad.
6. See the table below, and then press a number on the number pad that corresponds to the “location” in which you want to store the recipe. You can select 1, 2, or 3.

| Number Pad       | 1           | 2            | 3            |
|------------------|-------------|--------------|--------------|
|                  | Recipe 1    | Recipe 2     | Recipe 3     |
| Default settings | Cakes       | Meats        | Chicken      |
|                  | Bake 325 °F | Roast 350 °F | Roast 375 °F |

7. Press the **START/SET** button to save the changes.

## To use or recall a favorite cook mode

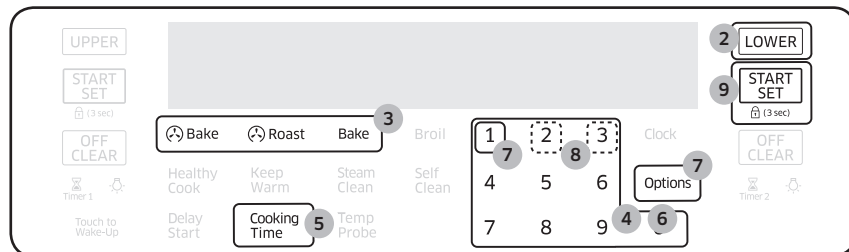


1. Press the **Options** button, and then **1** on the number pad.
2. Press the number that corresponds to the desired favorite cooking recipe.
3. Press the **START/SET** button to start cooking.
4. When cooking is complete, press the **OFF/CLEAR** button, and then take out the food.

## Favorite Cook (Twin mode)

Create a favorite cooking recipe with 3 different personalized settings. You need to choose the upper oven or lower oven when you save your favorite cooking recipe. This is available only with baking, convection baking, or convection roasting.

To set or change a favorite cook mode



1. Insert the Smart divider into the cavity.
2. Press the **UPPER** or **LOWER** button.
3. Press the button corresponding to a desired cooking mode such as **Bake**.

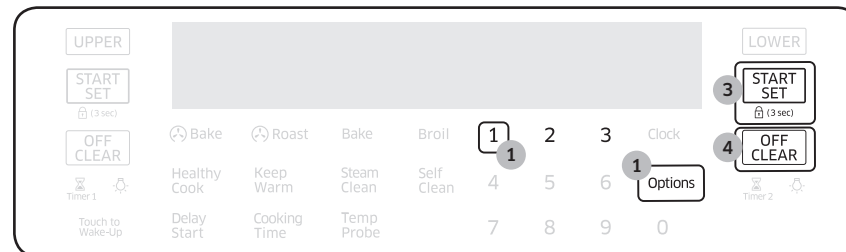
#### NOTE

- Once you have selected an oven to use (for example, Lower), you must push the buttons for the remaining steps in this procedure, except when you enter the temperature and cooking time.
4. Keep the default temperature (350 °F) or enter a desired temperature using the number pad.
  5. Press the **Cooking Time** button.
  6. Enter a desired cooking time using the number pad.
  7. Press the **Option** button, and then **1** on the number pad.
  8. See the table below, and then press a number on the number pad that corresponds to the “location” in which you want to store the recipe. You can select **1, 2, or 3**.

| Twin Mode        | Once        | Twice        | Three times  |
|------------------|-------------|--------------|--------------|
|                  | Recipe 1    | Recipe 2     | Recipe 3     |
| Default settings | Upper       | Upper        | Upper        |
|                  | Cakes       | Meats        | Chicken      |
|                  | Bake 325 °F | Roast 325 °F | Roast 375 °F |

9. Press the **START/SET** button to save the changes.

To use or recall a favorite cook mode



1. Press the **Options** button, and then **1** on the number pad.
2. Press the number that corresponds to the desired favorite cooking recipe.
3. Press the **START/SET** button to start cooking.
4. When the cooking is complete, press the **OFF/CLEAR** button, and then take out the food.

#### NOTES

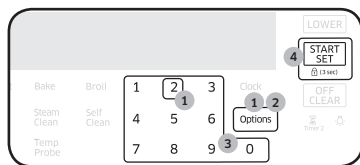
- If you use the upper oven and lower oven simultaneously, Favorite Cook can save the settings for only one.
- If you press the **Favorite Cook** button before Twin mode cooking, the saved cavity is shown on the display.

# Electric oven

## Non-Cooking Functions

### Temperature adjust

The oven temperature has been calibrated at the factory. When first using the oven, follow the recommended recipe times and temperatures. If it appears that the oven is too hot or too cool, you can recalibrate the oven temperature. Before recalibrating, test a recipe by using a temperature setting that is higher or lower than recommended. The baking results should help you decide how much of an adjustment is needed. The oven temperature can be adjusted by  $\pm 35^{\circ}\text{F}$  ( $\pm 19^{\circ}\text{C}$ ).



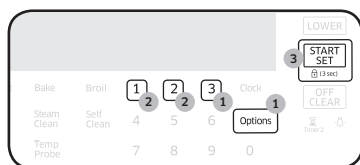
1. Press the **Options** button, and then **2** on the number pad.
2. Press the **Options** button to select a higher (+) or lower (-) temperature.
3. Enter an adjusting temperature value (0-35) using the number pad.
4. Press the **START/SET** button to save the changes.

#### NOTE

- This adjustment does not affect the broiling or the self-cleaning temperature, and is retained in memory after a power failure.

### Temp. Unit ( $^{\circ}\text{F}$ / $^{\circ}\text{C}$ )

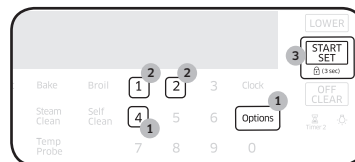
Change the temperature format of the oven to Fahrenheit or Centigrade. The default is Fahrenheit.



1. Press the **Options** button, and then **3** on the number pad.
2. Press **1** (Fahrenheit) or **2** (Celsius) on the number pad.
3. Press the **START/SET** button to save the changes.

### Auto Conversion

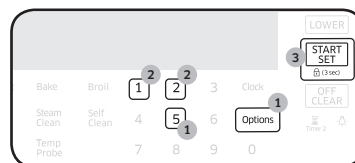
Auto Conversion automatically converts regular baking temperatures to convection baking temperatures. For example, if you enter a regular recipe temperature of  $350^{\circ}\text{F}$  and press **START/SET**, the oven displays the converted temperature of  $325^{\circ}\text{F}$ .



1. Press the **Options** button, and then **4** on the number pad.
2. Press **1** (Off) or **2** (On) on the number pad. (Default setting is "Off".)
3. Press the **START/SET** button to save the changes.

### Time/date (12hr / 24hr)

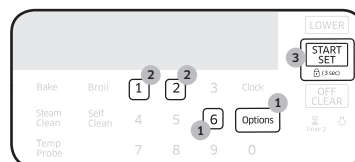
Set the clock to display the time in the 12-hour or 24-hour format.



1. Press the **Options** button, and then **5** on the number pad.
2. Press **1** (12hr) or **2** (24hr) on the number pad. (Default setting is "12-hour".)
3. Press the **START/SET** button to save the changes.

### Energy saving

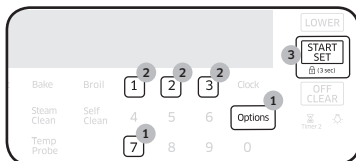
This will automatically turn off the oven 12 hours after baking starts or 3 hours after broiling starts.



1. Press the **Options** button, and then **6** on the number pad.
2. Press **1** (Off) or **2** (On) on the number pad.
3. Press the **START/SET** button to save the changes.

## Language

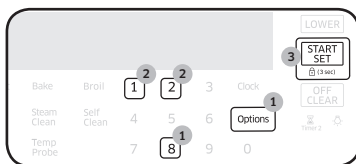
Select a preferred language from English, French, or Spanish.



1. Press the **Options** button, and then **7** on the number pad.
2. Press **1** (EN), **2** (FR), or **3** (SP) on the number pad.
3. Press the **START/SET** button to save the changes.

## Sound

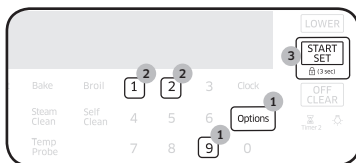
Mute/unmute the oven.



1. Press the **Options** button, and then **8** on the number pad.
2. Press **1** (unmute) or **2** (muted) on the number pad.
3. Press the **START/SET** button to save the changes.

## Demo mode

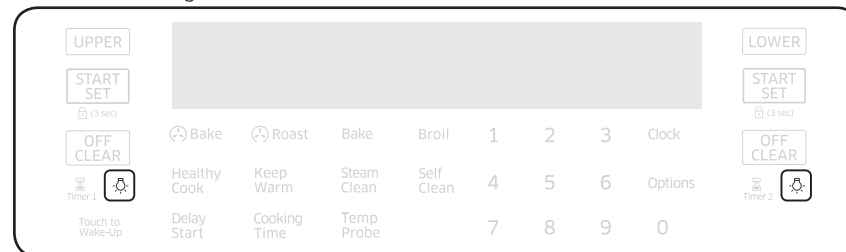
This is used by retailers for display purposes only. In this mode, the heating element does not operate.



1. Press the **Options** button, and then **9** on the number pad.
2. Press **1** (Off) or **2** (On) on the number pad.
3. Press the **START/SET** button to save the changes.

## Oven light

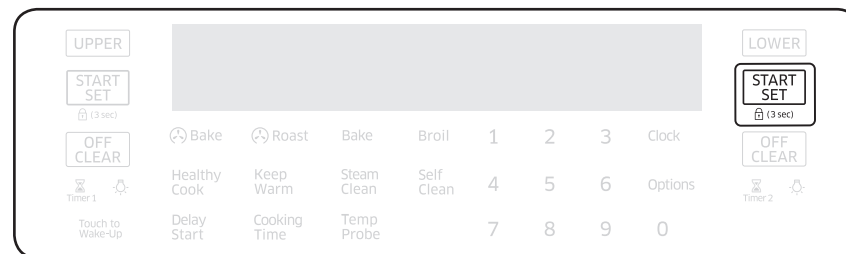
Turns the oven light on and off.



Press the **Oven Light** button to turn the oven light on and off.

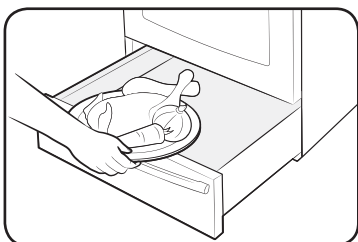
## Oven lock

Lock the control panel and the door to prevent accidental operations and/or product tipping.



Press and hold the **START/SET** button for 3 seconds to lock or unlock both the control panel and the door. When the Oven Lock is on, the oven panel does not operate and the oven door is locked and cannot be opened.

## Warming drawer



### STEP 1

Put the cooked food in its container into the warming drawer.

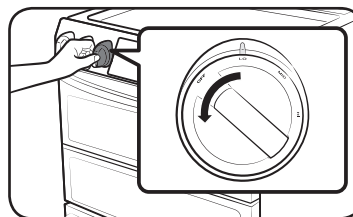


### STEP 2

Close the warming drawer and set the Warming level. (Lo-Med-Hi)

## Warming drawer

Keep your cooked food warm. This drawer is designed to keep hot food warm, but not for heating cold food. The drawer takes about 25 minutes to warm up.



1. Turn the warming drawer knob to set the desired temperature.
2. To turn off the warming drawer, turn the knob to the OFF position.

### NOTE

- If you set the 12 Hr Energy Save mode, warming drawer operation will automatically shut off in 3 hours. Pay special attention to the knob position after turning off the warming operation in 3 hours. The knob dial does not return to the Off position automatically.

## Recommendations

| Category | Food type  |
|----------|--|
| Low      | Soft rolls, empty dinner plates  |
| Medium   | Roasts (beef, pork, lamb), casseroles, vegetables, eggs, pastries, biscuits, hard rolls, gravies |
| High     | Poultry, pork chops, hamburgers, pizza, bacon, fried foods                                       |

### NOTES

- For best performance, do not keep food in the warming drawer for longer than 1 hour.
- Do not keep small quantities of food or heat-sensitive food (eggs, for example) in the warming drawer longer than 30 minutes.

### CAUTION

- Do not use plastic containers or plastic wraps.
- Do not cover the inner area of the warming drawer with aluminum foils.
- Do not store liquid or water inside the warming drawer.
- Close food containers with a lid or cover them with aluminum foil.
- Remove food utensils before inserting food into the drawer.
- Place food on a heat safe dish after you remove it from the warming drawer.
- The warming drawer is disabled during a self-cleaning cycle.
- The warming drawer turns off automatically after 3 hours.

# Maintenance

## Cleaning

### Control panel

First, lock the control panel and the door to prevent accidental operations and/or product tipping.

1. Press and hold the **START/SET** button for 3 seconds to lock both the control panel and the door.
2. Clean the control panel using a soft cloth dampened with plain water, warm soapy water, or glass cleaner. Do not spray cleansers directly onto the control panel.
3. When done, press and hold the **START/SET** button again for 3 seconds.

### WARNING

- Make sure the control panel turns off and all surfaces of the gas oven are cool before cleaning. Otherwise, you can get burned.
- If the gas oven has been moved away from the wall, make sure the anti-tip device is reinstalled properly when the gas oven has been put into place again. Otherwise, the gas oven may tip over, causing physical injuries.
- Do not use steel-wool or abrasive cleansers of any kind. These can scratch or damage the surface.

### Stainless steel surface

1. Remove any spills, spots, and grease stains using a soft, wet cloth.
2. Apply an approved stainless steel cleanser to a cloth or paper towel.
3. Clean one small area at a time, rubbing with the grain of the stainless steel if applicable.
4. When done, dry the surface using a soft, dry cloth.
5. Repeat steps 2 through 4 as many times as necessary.

### CAUTION

- Do not use a steel-wool pad or abrasive cleanser on stainless steel surfaces. It will scratch the surface.
- Do not spray any type of cleanser into the manifold holes. The ignition system is located in those holes and must be kept free of moisture.

# Maintenance

## Racks

To keep the racks clean, remove them from the cavity, and soak them in lukewarm soapy water. Then, scour soil off of the racks using a plastic scouring pad. If the racks do not slide in and out smoothly after you have cleaned them, rub the side rail guides with wax paper or a cloth containing a few drops of cooking oil. This will help the racks glide more easily on their tracks.

### NOTES

- Do not use a dishwasher to clean the racks.
- If a rack does not slide in and out smoothly, apply a few drops of cooking oil to the oven rack guides.
- If a rack becomes too difficult to slide in or out, lubricate the rack.
- To purchase the graphite lubricant, contact us at 1-800-SAMSUNG (726-7864).
- For online shopping, visit <http://www.samsungparts.com/Default.aspx> and search for part DG81-01629A.

### CAUTION

- Do not leave the racks in the oven during the self-cleaning cycle. The extreme heat generated in this cycle can permanently peel off the rack coating and make it difficult to slide the racks on the guide rails.
- Do not spray cooking oil or lubricant directly onto the gliding rack.

## Door

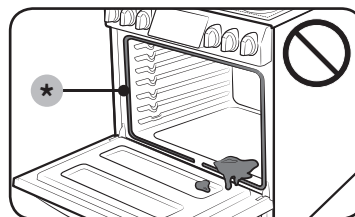
Do not remove the inner gasket of the oven door for cleaning.

### Inner side

- **Inner surface:** Clean the inner side of the door manually using a soapy plastic scouring pad, and then wipe with a dry cloth. Take care not to get the gasket wet or allow moisture into the door.
- **Inner glass:** The inner glass is cleaned automatically during the self-cleaning cycle.

### Outer side

- **Outer surface:** Follow the cleaning instructions for the stainless steel surface in the previous section.
- **Outer glass:** Clean the outer glass using a glass cleanser or soapy water. Rinse and dry thoroughly. Take care not to get the gasket wet or allow moisture into the door.

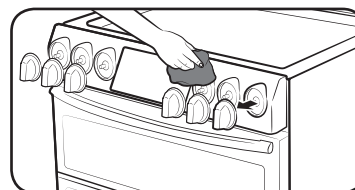


### CAUTION

- Do not let moisture enter the door or contact the door gasket (\*). Moisture may reduce the gasket's performance.

### Burner controls

Make sure all surface burner knobs are in the OFF position.



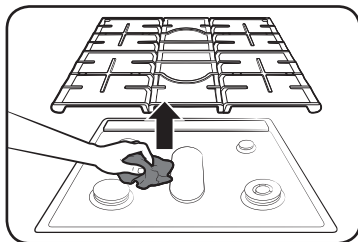
1. Pull knobs off the control valve stems.
2. Clean the knobs in warm, soapy water. Then, rinse and dry them thoroughly.
3. Clean the stainless steel surfaces using stainless steel cleaner.
4. Re-attach the knobs to the control valve stems.

### CAUTION

- Do not clean the control knobs in a dish washer.
- Do not spray cleansers directly onto the control panel. Moisture entering the electric circuits may cause electric shock or product damage.

### Cooktop surface

The porcelain-enameled cooktop surface needs to be kept clean. We recommend that you remove food spills immediately after they take place.



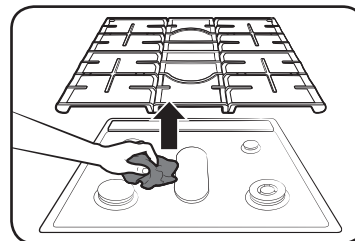
1. Turn off all surface burners.
2. Wait until all burner grates cool down, and then remove them.
3. Clean the cooktop surface using a soft cloth. If food spills run into gaps of the burner components, remove the burner cap and the head, and wipe out the spills.
4. When cleaning is finished, reinsert the burner components, and put the burner grates into position.

### ⚠ CAUTION

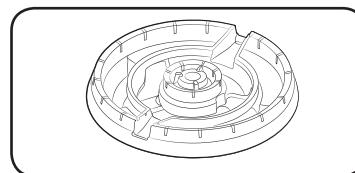
- Do not use a steel-wool pad or abrasive cleaner, which can scratch or damage the enamel surface.
- Do not remove the cooktop surface to clean it. The gas lines leading to the burner manifolds can be damaged, resulting in a fire or system failure.
- Do not pour water into the cooktop well while cleaning the cooktop. This could leak down into the range gas and electrical systems creating a risk of electrical shock or high levels of Carbon Monoxide, due to corrosion of the gas valves or ports.
- Keep oven vent ducts unobstructed. Clean vents frequently to avoid grease buildup. There can be slight popping sound during oven cooking. This sound may occur during the normal oven burner cycling, when the oven burner flame is extinguished.

### Burner grates and components

Turn off all surface burners, and make sure they are all cooled down.



1. Remove the burner grates.
2. Remove the burner caps from the burner heads.
3. Remove the burner heads from the valve manifolds to reveal the starter electrodes.
4. Clean all removable grates and burner components in warm, soapy water. Do not use steel-wool pads or abrasive cleaners.
5. Rinse and dry grates and burner components thoroughly.
6. Reinstall the burner grates in their respective positions.
7. Turn on each burner and check if it operates properly. After verifying that a burner operates normally, turn it off.



Brass burner head

### 📖 NOTES

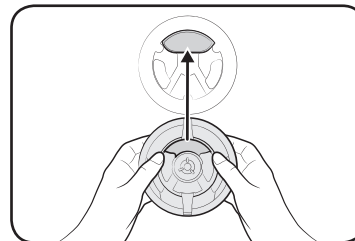
- The brass parts of your burner will change color with use. However, this will not affect performance and you can clean the brass parts with a brass cleaner.
- Clean that the burner port openings aren't plugged.
- Do not wash in the dish washer.

# Maintenance

## ⚠ CAUTION

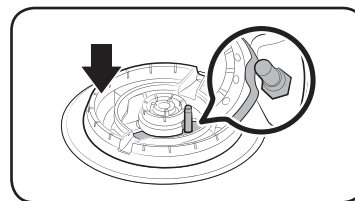
- The starter electrodes are not removable. Do not attempt to remove them by force.
- To avoid chipping, do not bang grates and caps against each other or hard surfaces such as cast iron cookware.
- The burner spreader can be blocked by food or dust. Clean the spreader if it appears blocked. If you clean the spreader with water, assemble it only after it is completely dry. If the spreader is wet, it might prevent the burners from igniting.

## Burner reinstall guide

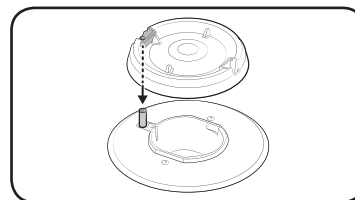


### Dual Burner head

1. Orient the burner head so that the opening for the electrode lines up with the electrode.

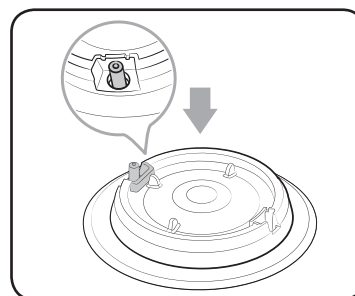


2. Install the burner head so that the electrode passes through the opening for the electrode. Make sure the burner head lies flat on the stove top.

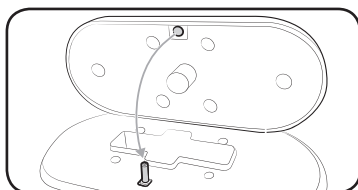


### Round Burner head

1. Orient the burner head so that the opening for the electrode lines up with the electrode.

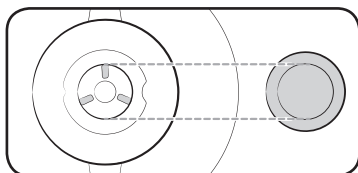
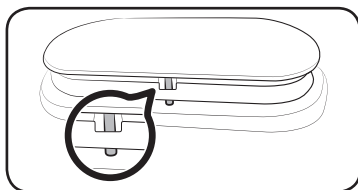


2. Install the burner head so that the electrode passes through the opening for the electrode. Make sure the burner head lies flat on the stove top.



### Oval Burner

1. Orient the burner head so that the opening for the electrode lines up with the electrode.
2. Install the burner head so that the electrode passes through the opening for the electrode. Make sure the burner head lies flat on the stove top.

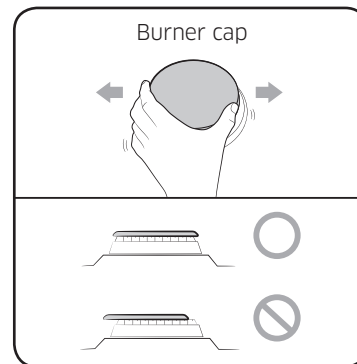
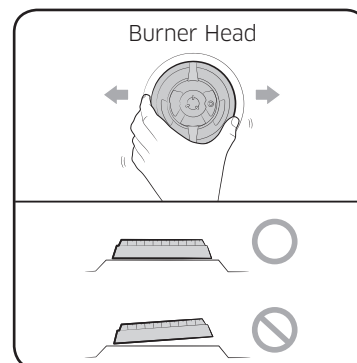
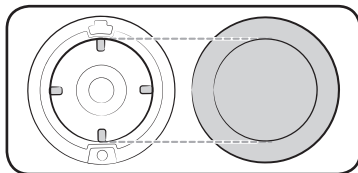
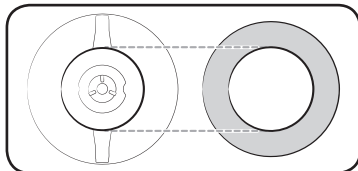


### Burner Cap

1. Match the burner caps to the burners by size, and then re-install the caps on the burner heads.

### ⚠ CAUTION

- Make sure each cap is re-installed on the correct burner head, is centered on the burner head, and lies flat.



| Top | Bottom |
|-----|--------|
|     |        |

### ⚠ CAUTION

- Make sure all burner components (heads and caps) are reinstalled properly. They will be stable and rest flat when correctly installed.

### 📖 NOTE

- The precise simmer burner (RR) cap and the inner Dual burner (RF) cap are interchangeable.

# Maintenance

## Self-cleaning (Single mode only)

This self-cleaning oven uses high temperatures (well above cooking temperatures) to burn off leftover grease and residue completely or reduce them to a finely powdered ash that you can wipe away with a damp cloth.

### ⚠ CAUTION

- Do not leave small children unattended near the gas oven during the self-cleaning cycle. The outside surfaces of the gas oven can get extremely hot.
- Some birds are extremely sensitive to fumes from a self-cleaning gas oven. Relocate birds to a well-ventilated room away from the gas oven.
- Do not line the oven, oven racks, or oven bottom with aluminum foil. Doing so will result in poor heat distribution, produce poor baking results, and cause permanent damage to the oven interior. The aluminum foil will melt onto and adhere to the interior oven surfaces.
- Do not force the oven door open during the self-cleaning cycle. This will damage the automatic door-locking system. The door automatically locks when the self-cleaning cycle is started and stays locked until the cycle is cancelled and the oven temperature is below 400 °F.
- Use caution when opening the oven door after the self-cleaning cycle. The gas oven will still be VERY HOT and hot air and steam might escape when the door is open.
- Wipe off any excess spillage before using the self-cleaning operation.
- Do not use oven cleaners. Commercial oven cleaners or oven liners should NEVER be used in or around any part of the oven. Residue from oven cleaners will damage the inside of the oven during a self-cleaning operation.

## To perform the self-cleaning cycle

Make sure the door lock is released. Remove all racks from the oven cavity.



1. Make sure the oven door is closed completely and unlocked.
2. Press the **Self Clean** button, and then select the cleaning time. See the table below.

| Once         | Twice        | Three times  |
|--------------|--------------|--------------|
| 3-hour cycle | 5-hour cycle | 2-hour cycle |

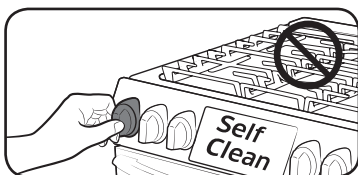
3. Press the **START/SET** button. The oven door is locked and the oven begins to heat up.
4. When the self-cleaning cycle is complete, the oven beeps 10 times. The door will remain locked and the Lock icon will blink until the oven temperature falls below 400 °F (200 °C).
5. When the Lock icon changes to an open lock, you can open the oven door. The Lock icon changes to an open lock when the oven temperature drops below 400 °F (200 °C).
6. Press the **OFF/CLEAR** button to display the time of the day.

### ⚠ CAUTION

- Do not use the surface burners while the gas oven is performing a self-cleaning cycle.

### ⚠ WARNING

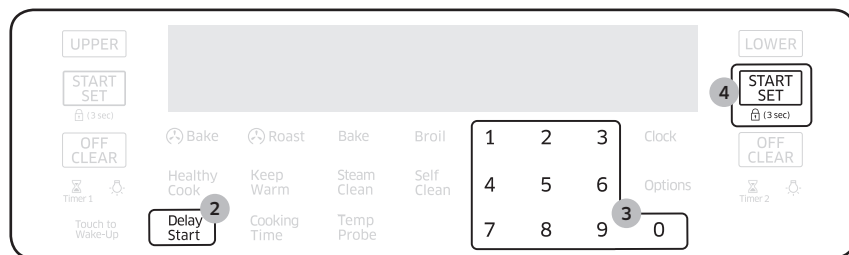
- Be sure all controls are OFF and all surfaces are COOL before cleaning any part of the range.



#### NOTE

- Turn off the surface burner while the oven is performing a self-cleaning cycle. Self-clean will not operate if a surface burner is on.

#### To delay starting the self-cleaning cycle



- Repeat steps 1 and 2 on the previous page.
- Press the **Delay Start** button. The oven door locks.
- Set the time you want the oven to start self-cleaning using the number pad.
- Press the **START/SET** button. The oven will start self-cleaning at your specified time.

#### To cancel the self-cleaning cycle

You may find it necessary to stop or interrupt a self-cleaning cycle due to smoke in the oven. To turn off the self-cleaning cycle, press the **OFF/CLEAR** button. The cycle turns off, but the door remains locked and the Lock icon blinks until the oven temperature falls below 400 °F (200 °C).

#### After self-cleaning

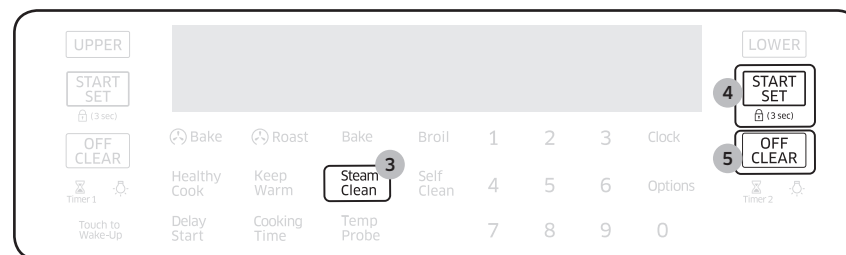
- The door stays locked until the internal oven temperature falls below 400 °F.
- When the oven has cooled down, wipe the oven surfaces with a cloth to remove ash residue.
- Stubborn stains can be removed using a steel-wool pad. Lime deposits can be removed using a vinegar-soaking cloth.

- If you are not satisfied with the cleaning results, repeat the cycle. "HOT" appears on the display until the oven cools down. Wait until the message disappears, and start a new cycle.
- The cooling fan automatically runs for certain amount of time after self-cleaning.

#### CAUTION

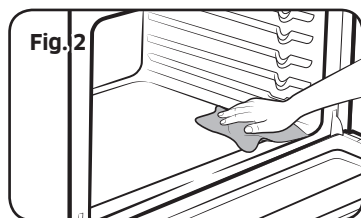
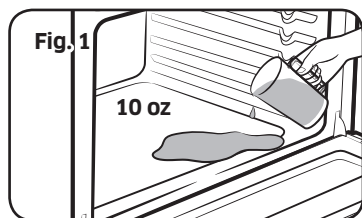
- Do not attempt to open the oven door immediately after the self-cleaning cycle is complete. The oven is still very hot when the door unlocks. Escaping hot air and/or steam could burn you.

#### To perform the Steam Cleaning cycle



- Remove all accessories from the oven.
- Pour approximately 10 oz. (300 ml) of water onto the bottom of the empty oven, and then close the oven door. Use normal water only, not distilled water. (Fig. 1)
- Press **Steam Clean**.
- Press **START/SET**. When the operation is complete, the display will blink and a beep will sound.
- Press **OFF/CLEAR**.
- Clean the oven's interior. There will be a significant amount of water remaining on the bottom of the oven after a steam-cleaning cycle. Remove the residual water with a sponge or soft dry cloth. (Fig. 2)

# Maintenance



## ⚠ WARNING

- Be sure all controls are OFF and all surfaces are COOL before cleaning any part of the range.

## 📄 NOTES

- When steam-cleaning, use exactly 10 oz. of water since this produces the best results.
- Take care when opening the door after a steam-cleaning procedure has ended. The water on the bottom is hot.
- Open the oven door and remove the remaining water with a sponge. Do not leave the residual water in the oven for any length of time. Wipe the oven clean and dry with a soft cloth. Do not forget to wipe under the oven door seal.
- Use a detergent-soaked sponge, a soft brush, or a nylon scrubber to wipe the oven interior. Remove stubborn residue with a nylon scourer. You can remove lime deposits with a cloth soaked in vinegar.
- If the oven remains dirty, you can repeat the procedure once the oven has cooled.
- For heavy residue, such as grease left over from roasting, we recommend that you rub detergent into the residue before activating the steam-cleaning function.
- After cleaning, leave the oven door ajar at a 15° angle to allow the interior enamel surface to dry thoroughly.

## Care and cleaning of the oven



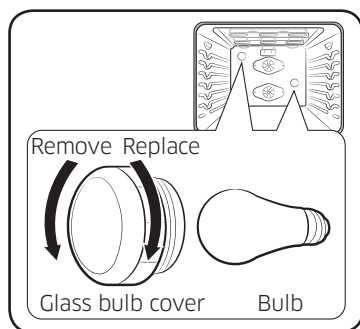
## ⚠ WARNING

- Be sure all controls are OFF and all surfaces are COOL before cleaning any part of the range.
- If your range is moved for cleaning, servicing, or any reason, be sure the Anti-Tip device is re-engaged properly when the range is replaced. If you fail to re-engage the Anti-Tip device, the range could tip and cause serious injury.

## Replacing the Oven Light

### Oven light

The oven light is a standard 40-watt appliance bulb. It comes on when you open the oven door.



1. Turn off the oven.
2. Make sure the oven and oven light are cool.
3. Open the door, and remove the glass cover by turning it counterclockwise.
4. Remove the oven light from the socket by turning it counterclockwise.
5. Insert a new 40-watt appliance bulb into the socket, and then turn it clockwise to tighten.
6. Reinsert the glass cover, and then turn it clockwise to tighten.

### CAUTION

- To prevent electric shock, make sure the gas oven is turned off and cool before replacing the oven light.

### NOTES

- The oven light does not operate during the self-cleaning cycle.
- Remove the racks if they prevent you from accessing the oven light.

## Removing and Re-installing the Oven Door

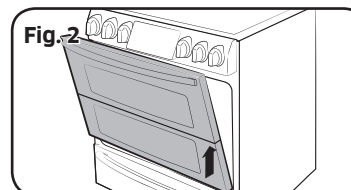
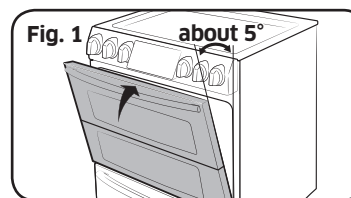
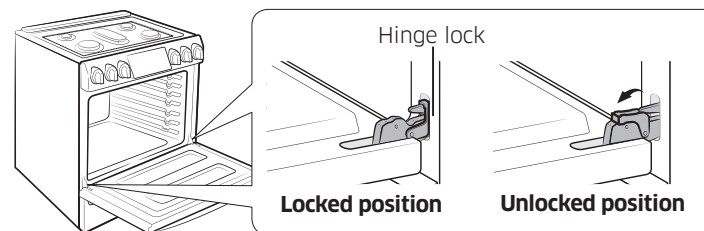
### How to remove the door

#### NOTE

- You can remove the upper door the same way you remove the full door.

#### CAUTION

- The door is very heavy. Be careful when removing and lifting the door. Do not lift the door by the handle.
  - Turn the power OFF before removing the door.
1. Open the door completely.
  2. Pull the hinge locks down toward the door frame to the unlocked position.



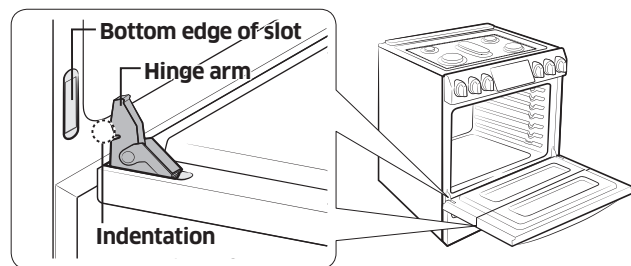
3. Firmly grasp both sides of the door at the top.
4. Close the door to the door removal position, which is approximately 5 degrees from vertical (Fig. 1).
5. Lift the door up and out until the hinge arm is clear of the slot (Fig. 2).

# Maintenance

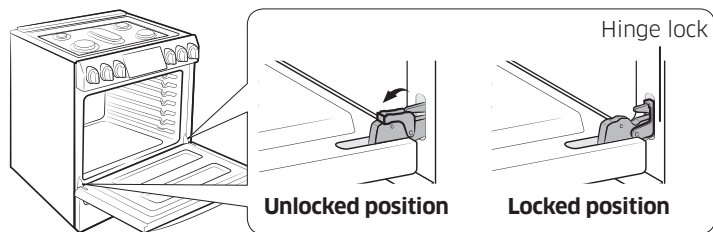
## How to re-install the door

You can re-install the upper door the same way you re-install the full door.

1. Firmly grasp both sides of the door at the top.
2. With the door at the same angle as the removal position, slide the indentation of the hinge arm into the bottom edge of the hinge slot. The notch in the hinge arm must be fully inserted into the bottom of the slot.



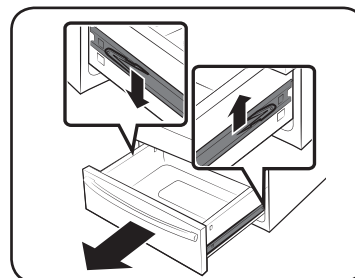
3. Open the door fully. If the door will not open fully, the indentation is not inserted correctly in the bottom edge of the slot.
4. Push the hinge locks up against the front frame of the oven cavity into the locked position.



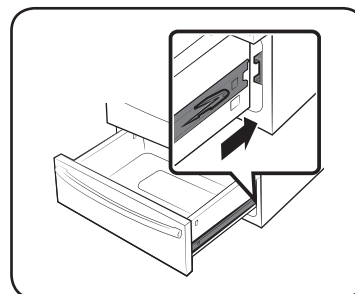
5. Close the oven door.

## How to remove and re-install the warming drawer.

### Warming drawer



1. Slide open the drawer until it stops.
2. Locate the roller guide clips on either side. Using both hands, pull down the left clip while lifting the right clip, and then remove the drawer.
3. Clean the drawer in warm, soapy water using a cloth or soft brush. Then, rinse and dry it thoroughly.



4. To re-install, put the drawer in the roller guides on either side, and then snap the clips into place.

# Troubleshooting

If you encounter a problem with the gas oven, first check the table below and try the suggested actions.

## Checkpoints

### Gas safety

| Problem        | Possible cause  | Action  |
|----------------|---|---|
| You smell gas. | There is a gas leak. The surface burner knob is not in the <b>OFF</b> position and the burner is not lit. | Clear the room, building, or area of all occupants. Immediately call your gas supplier from a neighbor's phone. Do not call from your phone. It is electrical and could cause a spark that could ignite the gas. Follow the gas supplier's instructions. If you cannot reach your gas supplier, call the fire department. |

### Surface burner

| Problem                                 | Cause   | Action  |
|---|---|---|
| All burners do not light.               | The power cord is not plugged into the electrical outlet.                 | Make sure the electrical plug is plugged into a live, properly grounded outlet.   |
|   | A fuse in your home may be blown or the circuit breaker may have tripped. | Replace the fuse or reset the circuit breaker.  |
|   | The gas supply is not properly connected or turned on.                    | See the Installation Instructions that came with your range.  |
| Surface burners do not light.           | The control knob is not set properly.                                     | Push in the control knob and turn it to the LITE position.  |
|   | The burner caps are not in place.<br>The burner base is misaligned.       | Clean the electrodes.<br>Put the burner cap on the burner head.<br>Align the burner base.   |
| Surface burner clicks during operation. | The control knob has been left in the LITE position.                      | After the burner lights, turn the control knob to a desired setting.<br>If the burner still clicks, contact a service technician. |
| The burners do not burn evenly.         | Surface burner components and caps are not assembled correctly and level. | See page <b>43</b> .  |
|   | Surface burners are dirty.  | Clean surface burner components.<br>(See page <b>43</b> .)  |

# Troubleshooting

| Problem  | Cause  | Action  |
|--|--|---|
| Very large or yellow surface burner flames.          | Wrong orifice is assembled.                                      | Check the burner orifice size and contact your installer if you have the wrong orifice (LP gas instead of natural gas or natural gas instead of LP gas).              |
| Surface burners light but oven burners do not light. | The oven door lock is turned on.                                 | The display will show the Lock icon. Hold the oven door open and press the <b>START/SET</b> button for 3 seconds. The oven will beep and the Lock icon will turn off. |
|  | Gas Pressure Regulator shut off switch is in the 'off' position. | Call a qualified service technician.  |

## Oven

| Problem  | Cause   | Action   |
|--|---|--|
| The oven control beeps and displays an information code. | There may be an issue with your oven. See the "Information codes" chart on page <b>56</b> . | Press the <b>OFF/CLEAR</b> button and restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service. |

| Problem                                  | Cause   | Action  |
|--|---|---|
| The oven will not turn on.               | The oven is not completely plugged into the electrical outlet.            | Make sure the electrical plug is fully inserted into a live, properly grounded outlet.  |
|  | A fuse in your home may be blown or the circuit breaker may have tripped. | Replace the fuse or reset the circuit breaker.  |
| The oven temperature is too hot or cold. | The oven thermostat needs adjustment.                                     | See page <b>38</b> .  |
| The oven heater will not shut off.       | The oven door lock is turned on.  | The display will show the Lock icon. Hold the oven door open and press the <b>START/SET</b> button for 3 seconds. The oven will beep and the Lock icon will turn off.   |
|  | The Sabbath function has been activated.                                  | SAb and the time of day will show in the display. All other controls and signals will be deactivated. To turn off the oven only, press the <b>OFF/CLEAR</b> button.<br>To cancel the Sabbath function and reactivate the controls and signals, press and hold the <b>Bake</b> and <b>Touch to Wake Up</b> buttons simultaneously for 3 seconds. |

| Problem                                  | Cause   | Action  |
|--|---|---|
| Oven light (lamp) will not turn on.      | The oven door lock is turned on.                          | The display will show the Lock icon. Hold the oven door open and press the <b>START/SET</b> button for 3 seconds. The oven will beep and the Lock icon will turn off.   |
|  | The Sabbath function has been activated.                  | SAB and the time of day will show in the display. All other controls and signals will be deactivated. To cancel the Sabbath function and reactivate the light switch and other controls, press and hold the <b>Bake</b> and <b>Touch to Wake-Up</b> buttons simultaneously for 3 seconds. |
|  | Loose or burned-out bulb.                                 | See page <b>49</b> .  |
|  | The switch operating the oven light needs to be replaced. | Call for a qualified service technician.  |
| Oven smokes excessively during broiling. | Meat or food not properly prepared before broiling.       | Cut away excess fat and/or fatty edges that may curl.   |
|  | Improperly positioned top oven rack.                      | See the broiling guide on page <b>26</b> .  |
|  | The controls are not being set properly.                  | See page <b>23</b> .  |
|  | Greasy buildup on oven surfaces.                          | Regular cleaning is necessary when broiling frequently.   |

| Problem  | Cause  | Action  |
|--|--|---|
| Cooking is finished, but the cooling fan is still running. | The fan automatically runs for a certain amount of time to ventilate the inside of the oven. | This is not a product malfunction. The fan is designed to run automatically for a period of time to cool down the oven.   |
| Oven will not self-clean.                                  | The oven door lock is turned on.   | The display will show the Lock icon. Hold the oven door open and press the <b>START/SET</b> button for 3 seconds. The oven will beep and the Lock icon will turn off.                               |
|  | The Smart Divider is installed in the oven.  | Self-clean will not operate with the Smart Divider installed. Remove it from the oven.  |
|  | The warming drawer is being used.  | Self-clean will not operate when the warming drawer is on.  |
|  | The oven is too hot.   | Let the oven cool down, and then reset the controls. The self-clean cycle will not lock the oven door if the oven temperature is too hot. The door must lock before the self-clean cycle can start. |
|  | The self-cleaning oven controls are not properly set.  | Reset the self-cleaning oven controls. (See page <b>46</b> .)   |
|  | A surface burner is on.  | Turn off the surface burner. Self-clean will not operate if a surface burner is on.   |

# Troubleshooting

| Problem  | Cause   | Action  |
|--|---|---|
| Crackling or popping sound.                          | This is normal.                                   | This is the sound of the metal heating and cooling during any cooking or cleaning function.   |
| Excessive smoking during a self-cleaning cycle.      | This is the first time the oven has been cleaned. | This is normal. The oven will always smoke more the first time it is cleaned.<br>Wipe up all excessive soil before starting the self-cleaning cycle.<br>If smoke persists, press the <b>OFF/CLEAR</b> button. Open the windows to clear the smoke from the room. After the oven has cooled and unlocked, wipe up excessive soil, and then reset the oven for self-cleaning. |
| Oven door will not open after a self-cleaning cycle. | This is normal.                                   | The oven door will stay locked until the oven temperature drops below 400 °F.   |

| Problem  | Cause   | Action  |
|--|---|---|
| The oven is not clean after a self-cleaning cycle.           | A fine dust or ash is normal.   | This can be wiped clean with a damp cloth.<br>Set the self-cleaning cycle for a longer cleaning time.<br>The cycle was not long enough to burn off the dirt buildup.<br>Extremely dirty ovens require hand-cleaning of excessive spillovers and food buildup before you start a self-cleaning cycle. Multiple self-cleaning cycles may be necessary to completely clean the oven. |
| There is steam or smoke coming from under the control panel. | This is normal.   | The oven vent is located there. More steam is visible when you are using the convection functions or when baking or roasting multiple items at the same time.   |
| A burning or oily odor coming from the vent.                 | This is normal for a new oven and will disappear within 1/2 hour of the first bake cycle. | To speed the process, set a self-cleaning cycle for a minimum of 3 hours. (See page <b>46</b> .)  |
| Strong odor.   | This is temporary.  | The insulation around the inside of the oven emits an odor the first few times the oven is used.  |

| Problem                            | Cause           | Action  |
|------------------------------------|-----------------|---|
| Oven racks are difficult to slide. | This is normal. | Apply a small amount of vegetable oil to a paper towel and wipe the edges of the oven racks with the paper towel. Racks become dull and hard to slide if they are left in the oven during a self-clean cycle. |
| Fan noise.                         | This is normal. | The convection fan runs until the function is over or the door is opened.   |
| Convection fan is not working.     | This is normal. | The fan starts automatically when the oven reaches the preheat temperature.   |

#### Warming drawer

| Problem                       | Cause   | Action   |
|-------------------------------|---|--|
| Warming drawer will not work. | The controls are not set properly.                | Reset the controls as described on page <b>40</b> .  |
|                               | The Self-Clean or Sabbath function is being used. | The warming drawer will not operate when either of these functions is operating. Try again after these functions are completed or cancelled. |
|                               | The oven controls have been locked.               | Unlock the controls and try again.   |
|                               | There is a blown fuse or tripped circuit breaker. | Replace blown fuse or reset tripped circuit breaker.   |

| Problem  | Cause   | Action  |
|--|---|---|
| Excessive condensation in the warming drawer.                      | The temperature setting is too high.  | See page <b>40</b> .  |
|  | The foods being warmed are not covered with a lid or aluminum foil.                                   | Cover foods with a lid or aluminum foil.                          |
|  | You are trying to warm liquids.   | Liquid should not be warmed in the drawer. Remove liquids.        |
| Warming drawer or storage drawer does not slide smoothly or drags. | The drawer is not properly aligned with the full-extension roller guide rails or nylon drawer guides. | Remove and replace the drawer. (See page <b>49</b> .)             |
|  | The contents in the drawer are too heavy.   | Reduce the weight and/or redistribute the contents in the drawer. |

#### Others

| Problem                   | Cause  | Action  |
|---------------------------|--|---|
| The product is not level. | The appliance has been installed improperly. The leveling leg(s) is (are) damaged or uneven. | Make sure the floor is level, strong, and stable. If the floor sags or slopes, contact a carpenter. Check and level the range. (See the Installation Instructions.) |
|                           | The kitchen cabinets are not properly aligned and make the range appear to be not level.     | Ensure that cabinets are square and provide sufficient room for installation.   |

# Troubleshooting

| Problem   | Cause  | Action                                     |
|---|--|--|
| Display goes blank.                               | The electrical outlet Ground Fault Interrupter (GFI or GFCI) has been tripped and needs to be reset.<br>Your digital control has been damaged. | Replace fuse or reset circuit breaker.     |
| Food does not bake or roast properly in the oven. | The wrong cooking mode is selected.  | See page <b>21</b> .                       |
|   | The oven racks have not been positioned properly for the foods being cooked.   | See page <b>28</b> .                       |
|   | Incorrect cookware or cookware of improper size is being used.   | See page <b>15</b> .                       |
|   | The oven thermostat needs adjustment.  | See page <b>38</b> .                       |
|   | There is aluminum foil on racks and/or oven bottom.  | Remove foil.                               |
|   | The clock or timers are not set correctly.   | See page <b>14</b> .                       |
| Food does not broil properly in the oven.         | The oven controls are not set properly.  | See page <b>23</b> .                       |
|   | The oven door was not closed during broiling.  | See page <b>21</b> .                       |
|   | The rack has not been properly positioned.   | See the broiling guide on page <b>26</b> . |

## Information codes

| Code symbol | Meaning                              | Solution  |
|-------------|--------------------------------------|---|
| <b>C-20</b> | Oven sensor malfunction.             | <ol style="list-style-type: none"> <li>1. Press the <b>OFF/CLEAR</b> button and restart the oven.</li> <li>2. If the problem persists, disconnect all power to the oven range for at least 30 seconds and then reconnect the power.</li> </ol>  |
| <b>C-21</b> | The oven is overheating.             |   |
| <b>C-23</b> | Temp probe malfunction.              |   |
| <b>C-d0</b> | Control pad malfunction.             |   |
| <b>C-d1</b> | Door lock malfunction.               |   |
| <b>C-F0</b> | PCB signal malfunction.              |   |
| <b>C-F2</b> | Touch IC and PCB signal malfunction. | <ol style="list-style-type: none"> <li>1. If the Divider is in the oven, make sure it is pushed in all the way.</li> <li>2. If the Divider is not in the oven, see if something is pressing against the divider switch in the back of the oven.</li> <li>3. If the Divider is all the way in or there is nothing pressing against the Divider switch, press the <b>OFF/CLEAR</b> button and restart the oven. If the problem persists, disconnect all power to the oven range for at least 30 seconds, and then reconnect the power.</li> </ol> |
| <b>-dC-</b> | Divider switch malfunction.          |   |

\*\* If these solutions do not solve the problem, contact a local Samsung service center 1-800-SAMSUNG (1-800-726-7864).

# Warranty

**PLEASE DO NOT DISCARD.**

## **SAMSUNG GAS RANGE**

### **LIMITED WARRANTY TO ORIGINAL PURCHASER**

This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS AMERICA or CANADA INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of:

#### **One (1) Year Parts and Labor**

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States or Canada. To receive warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG-authorized service center, and any unauthorized service will void this warranty. The original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG's authorized service center. Samsung will provide in-home service during the one (1) year warranty period at no charge subject to availability within the contiguous United States or Canada. In-home service is not available in all areas. To receive in-home service, product must be unobstructed and accessible to the service agent. If service is not available, Samsung may elect to provide transportation of the product to and from an authorized service center.

SAMSUNG will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

This limited warranty shall not cover cases of incorrect electric current, voltage or supply, light bulbs, house fuses, house wiring, cost of a service call for instructions, or fixing installation errors. Furthermore, damage to the cooktop caused by the use of cleaners other than the recommended cleaners and pads and damage to the cooktop caused by hardened spills of sugary materials or melted plastic that are not cleaned according to the directions in the use and care guide are not covered. SAMSUNG does not warrant uninterrupted or error-free operation of the product.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO WARRANTIES OR CONDITIONS ON THIS PRODUCT EITHER EXPRESS OR IMPLIED AND SAMSUNG DISCLAIMS ALL WARRANTIES AND CONDITIONS INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE.

NO WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM, OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG.

SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER GENERAL, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOR SHALL RECOVERY OF ANY KIND AGAINST SAMSUNG BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE, OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT.

THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE, AND STATES YOUR EXCLUSIVE REMEDY.

## Warranty

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Some states or provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

To obtain warranty service, please contact SAMSUNG at:

Samsung Electronics America, Inc.  
85 Challenger Road Ridgefield Park, NJ 07660  
1-800-SAMSUNG (726-7864) and [www.samsung.com/us/support](http://www.samsung.com/us/support)

Samsung Electronics Canada Inc.  
2050 Derry Road West, Mississauga, Ontario L5N 0B9 Canada  
1-800-SAMSUNG (726-7864) and [www.samsung.com/ca/support](http://www.samsung.com/ca/support) (English)  
[www.samsung.com/ca\\_fr/support](http://www.samsung.com/ca_fr/support) (French)

### Registration

Please register your product online at [www.samsung.com/register](http://www.samsung.com/register).

### Questions

For questions about features, operation/performance, parts, accessories, or service, call 1-800-726-7864, or visit our Web site at [www.samsung.com/us/support](http://www.samsung.com/us/support), [www.samsung.com/ca/support](http://www.samsung.com/ca/support) (English), [www.samsung.com/ca\\_fr/support](http://www.samsung.com/ca_fr/support) (French).

Model #

Serial #

Please attach your receipt (or a copy) to this manual. You may need it, along with your model and serial number, when calling for assistance.

## Memo

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**Memo**

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Scan this with your smartphone

Scan the QR code\* or visit [www.samsung.com/spsn](http://www.samsung.com/spsn) to view our helpful How-to Videos and Live Shows  
\*Requires reader to be installed on your smartphone

Please be advised that the Samsung warranty does NOT cover service calls to explain product operation, correct improper installation, or perform normal cleaning or maintenance.

QUESTIONS OR COMMENTS

| COUNTRY                       | CALL                     | OR VISIT US ONLINE AT   |
|-------------------------------|--------------------------|---|
| U.S.A<br>Consumer Electronics | 1-800-SAMSUNG (726-7864) | <a href="http://www.samsung.com/us/support">www.samsung.com/us/support</a>  |
| CANADA                        | 1-800-SAMSUNG(726-7864)  | <a href="http://www.samsung.com/ca/support">www.samsung.com/ca/support</a> (English)<br><a href="http://www.samsung.com/ca_fr/support">www.samsung.com/ca_fr/support</a> (French) |

