



Deluxe Chest Freezer



ECF35W | ECF71W

Congratulations on the purchase of your new Epic Freezer!

To activate your warranty, please register your appliance at www.stirlingmarathon.com or by completing and mailing the enclosed Warranty Registration Card. We are confident you will have years of hassle-free enjoyment and ask that you please retain the Use & Care Guide for future reference and your safety.

Before installing please, read your Use & Care guide carefully and pay special attention to the Safety & Warning information outlined in the following pages.

For immediate assistance: 1-844-309-9777
www.stirlingmarathon.com



Important Safety Information

⚠️ WARNING ⚠️

SUFFOCATION HAZARD AND RISK OF CHILD ENTRAPMENT

Before installing please read your Use & Care Guide carefully and pay special attention to the Safety and Warning information outlined in the following pages.

To avoid the possibility of child entrapment, please take the following precautions before throwing out the refrigerator

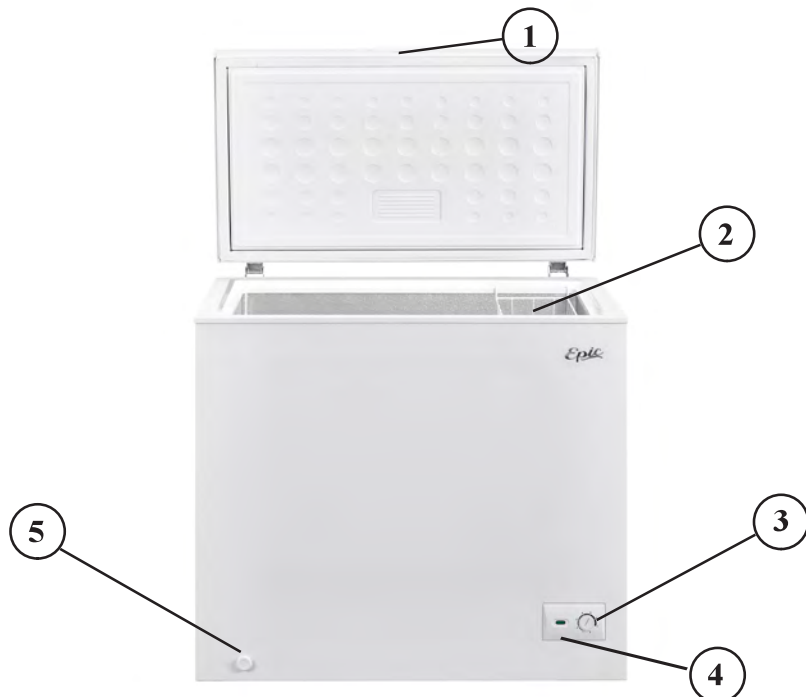
- Remove door from the unit.
- Leave the shelves in place so that children may not easily climb inside.
- Never allow children to operate, play with, or crawl inside the refrigerator.

Before first use

Before connecting the refrigerator to an electrical power supply, let it stand upright for approximately 4 hours to let the refrigerant settle in the compressor. This will reduce the possibility of malfunctions in the cooling system due to transportation. Please wipe and clean the interior of the refrigerator thoroughly with a damp, non-abrasive cloth.

Model Description


1. Recessed handle
2. Removable freezer basket (ECF71W only)
3. Thermostat/Temperature Setting
4. Power "ON" Light
5. Defrost drain



Installation

Adequate air circulation should be around the appliance to prevent overheating. Please keep at least 4" on both sides and 36" at the top of the freezer for ventilation, easy access and removal of the freezer baskets.

- The appliances must not be located close to radiators or cookers.
- Make sure that the main plug is accessible after the installation of the appliance.

 **WARNING!** The electrical outlet must be easily accessible after installation in the event you need to disconnect the refrigerator from the main power outlet.

Before plugging your chest freezer, ensure that the voltage and frequency shown on the rating plate correspond to your power supply. The appliance must be "grounded" and the power cord plug is provided with a "ground" for this purpose.


If the power supply socket is not "grounded", connect the refrigerator to a separate "ground" in compliance with local and Federal regulations after consulting a certified electrician. The manufacturer declines all responsibility if the above safety precautions are not observed. This appliances complies with the E.E.C. Directives.

Care and Cleaning

For hygienic reasons the appliances interior, including accessories, should be cleaned regularly.

 **CAUTION!** The appliance must not be connected to power while cleaning. Danger of electrical shock!

Before cleaning switch the appliance off and remove the plug from the outlets, or switch off or turn off the circuit break or fuse. Never clean the appliance with a steamer cleaner. Moisture could accumulate in electrical components, danger of electrical shock! Hot vapours can lead to damage to plastic parts. The appliance must be dry before it is reconnected to a power supply.

 **IMPORTANT!** Ethereal oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice from orange peel, butyric acid, a cleanser that contains acetic acid.

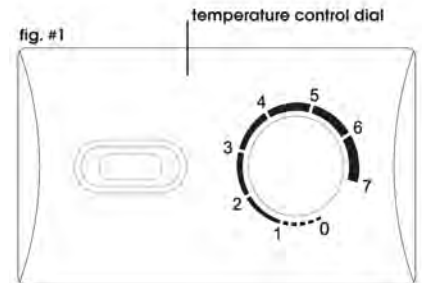
- Do not allow such substances to come into contact with appliance parts.
- Do not use any abrasive cleaners or brushes.
- Remove the food from the freezer. Store them in a cooler place, well covered.
- Switch the appliance off and remove the plug from the outlets, or turn the circuit breaker or fuse.
- Clean the appliance and the interior accessories with a cloth and lukewarm soapy water. After cleaning wipe with fresh water and rub dry.
- The appliance must be completely dry before reconnecting to a power supply.

Use and Care

Temperature Setting

Set the desired temperature on the thermostat control knob as follows:

- Position 1: Cold
- Position 5: Colder (recommended setting)
- Position 7- Coldest



Frozen Food

When first starting-up or after a period out of use, before putting the product in the compartment let the appliance run at least 2 hours on the higher settings.

IMPORTANT! In the event of accidental defrosting, for example, the power has been off for a long period of time, the defrosted food must be consumed quickly or cooked immediately and then re-frozen (after cooked).

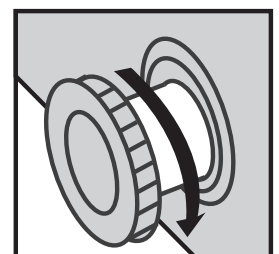
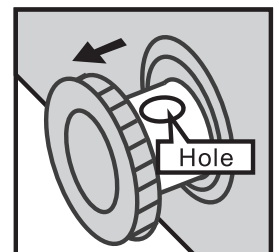
- Ensure that frozen goods are quickly transferred to the freezer in the shortest possible time.
- Avoid opening door frequently or leave it open longer than necessary.
- Once defrosted, food should not be re-frozen.
- Do not exceed the recommended storage period indicated on the package or by the manufacturer.
- Frozen food can be thawed in a refrigerator or at room temperature before use.

Defrosting the Freezer

The freezer does require periodic defrosting due to frost/ice build up based on use. Never use sharp metal tools to scrape off frost from the walls of the freezer, as this will cause damage and affect the performance of the appliance.

When the ice build up becomes thick in the freezer compartment, it is time to defrost your freezer as follows:

1. Remove all contents from the freezer compartment.
2. Set the thermostat dial to "0" to defrost.
3. Unplug the unit. Remove the drain plug from the inside of the freezer.
4. Defrosting usually takes a few hours. To defrost faster keep the freezer lid open.
5. Place a tray underneath the outer drain plug. Pull out the drain dial. Rotate the drain dial 180 degrees to allow the water flow out of the freezer and into the tray



Note: Monitor the tray under the drain, emptying as required to avoid water overflowing


When done, rotate the drain dial 180 degrees and push it back into the cabinet

- Wipe the residual moisture out of the freezer and replace the electrical plug in the electrical outlet.
- Reset the temperature control to the desired setting.



Troubleshooting

You can solve many common problems easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling for service.

 Before troubleshooting, disconnect the power supply. Only a qualified electrician or competent person must do the troubleshooting that is not in this manual.

Important ! There are some sounds during normal use (compressor, refrigerant circulation).

Problem	Possible cause	Solution
Appliance does not work.	The plug is not plugged in or is loose.	Re-insert power cord.
	The fuse has blown or is defective.	Check the fuse, and replace it if necessary.
	The electrical outlet is defective or controlled by a light switch.	Check if power is controlled by a light switch or contact an electrician.
Appliances freezes too much.	The temperature is set too cold or the appliance runs in MAX settings.	Turn the temperature regulator to a warmer setting temporarily.
Food is not enough frozen enough.	The temperature is set too cold or the appliance runs in MAX settings.	Please look at the initial Temperature Setting section.
	The freezer lid was not close properly.	Ensure the freezer lid is closed correctly.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the temperature regulation to a colder setting temporarily.
	The appliance is near a heat source.	Please look at the installation location section.
Heavy build-up of frost on the door seal.	The freezer lid or gasket does not seal properly.	Warm the leaking carefully section of the door seal with a hairdryer (on a cool setting). At the same time shaped the warmed door seal by hand, such as it sits correctly and the lid closes.
Unusual noises.	The appliance is touching the wall or other objects.	Adjust hinges. Move the appliance slightly.
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall.	If necessary, carefully bend the component out of the way.

If the issue persists after completing the steps provided above, contact the Stirling Marathon Service Center.



1 Year Limited Warranty

When operated and maintained according to the instructions in the Use & Care Guide, EPIC, a registered trademark of Stirling Marathon Limited, agrees to repair or replace this product for 1 year from the date of original purchase and/or agrees to pay for parts and service/labour required to correct defects in materials or workmanship. Any Service must be approved and provided by an Authorized Stirling Marathon Service provider. YOUR EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AT THE SOLE DISCRETION OF STIRLING MARATHON LIMITED AS PROVIDED HEREIN. This limited warranty is valid only in Canada and the Continental United States with proof of original purchase and confirmed warranty registration.

TERMS OF WARRANTY BY PRODUCT	Capacity/Type	Warranty Type
Refrigeration & Freezer	Less than 6 cu.ft	Carry-In
Refrigeration & Freezer	Greater than 6 cu.ft.	In-Home
Electric & Gas Ranges	All Sizes	In-Home

How to Obtain Service

Carry-In: The original purchaser must deliver or ship the defective product to an authorized Stirling Marathon Service present a copy of the original bill of sale or Warranty Registration Confirmation.

In-Home: Contact Authorized Service Center and provide a copy of the Original bill of sale or Warranty Registration Card. If you are in a remote area or the closest Authorized Service Center is further than 100 km (60 miles), you will be required to deliver the appliance to the closest Service Center at your expense.

Stirling Marathon is not responsible or liable for any spoilage or damage to food or other contents of this appliance, whether due to any defect of the appliance, or its use, whether proper or improper.

Items Excluded from Warranty

- Damages due to shipping or improper installation.
- Damages due to misuse or abuse.
- Content losses due to failure of the unit.
- Commercial or Rental Use Limited to 90 days Parts & Labour.
- Plastic parts such as door bins, panels, door shelves, racks, light bulbs, etc.
- Punctures to the evaporator system due to improper defrosting of the unit.
- Service or Repair by unauthorized service technicians.
- Service calls that do not involve defects in material and workmanship such as instruction on proper use of the product, door reversal or improper installation.
- Replacement or resetting of house fuses or circuit breakers.
- Delivery costs incurred as the result of a unit that fails.
- Expenses for travel and transportation for product service if your appliance is located in a remote area where service by an unauthorized service technician is not available.
- The removal and reinstallation of your appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
- Liability under this warranty is limited to repair, replacement or refund. If a replacement unit is not available or the unit cannot be repaired, liability is limited to the actual.
- Purchase price paid by the consumer.
- This warranty applies only to the original purchaser and does not extend to any subsequent owner(s) and is non-transferable.
- No warranty or insurance herein contained or set out shall apply when damage or repair is caused by any of the following:
Accident, alteration, abuse or misuse of the appliance such as inadequate air circulation in the room or abnormal operating conditions (extremely high or low room temperature).
- Use for commercial or industrial purposes (i.e. If the appliance is not installed in a domestic residence). Fire, water damage, theft, war, riot, hostility, acts of God such as hurricanes, floods etc.
- Service calls resulting in customer education.
- Improper installation (ie. Building-in of a free-standing appliance or using an appliance outdoors that is not approved for outdoor application).

For Service or Assistance please contact us at:
customerservice@stirlingmarathon.com or visit us at
www.stirlingmarathon.com.